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Tender

## **Cloud Backup Services for Schools**

Norfolk County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-061289

Procurement identifier (OCID): ocds-h6vhtk-05a5d7 ([view related notices](#))

Published 1 October 2025, 12:17pm

### **Scope**

### **Reference**

NCCT43268

### **Description**

ICT Solutions require a cloud backup solution for 115 sites. We currently use 20TB of data and are looking to increase this to a minimum of 40TB, with the ability to increase during the term of the contract, as necessary.

This service will be provided to establishments with an ICT Solutions support contract or in some cases non-contract customers who wish to purchase a backup solution from ourselves.

There is a general trend within our customer base of movement to cloud storage and away from on-premise servers. We are looking for a solution which is flexible between on-premise devices (e.g. servers) and cloud storage (e.g. Microsoft 365 or Google Workspace) backup.

Please note

Norfolk County Council has joined the government's Devolution Priority Programme. This process has the potential to lead to the establishment of a county combined authority for Norfolk and Suffolk, with strategic powers, headed by an elected mayor. A consultation is underway.

Government has also invited participation by Norfolk in Local Government Review. This process has the potential to lead to unitary local government in Norfolk. One of these changes could happen without the other.

The contract may be assigned or novated to any successor authority(ies) to Norfolk County Council or to any joint body incorporating or formed by any such successor. The County Council or a successor authority or joint body may order services on behalf of other local authorities serving any area within Norfolk's current geographical boundaries.

### **Total value (estimated)**

- £195,000 excluding VAT
- £234,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 February 2026 to 31 January 2029
- Possible extension to 31 January 2031
- 5 years

Description of possible extension:

The Contract may be extended by up to 24 months at the Council's discretion.

### **Main procurement category**

Services

### **CPV classifications**

- 72910000 - Computer back-up services

### **Contract locations**

- UKH15 - Norwich and East Norfolk

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## **Submission**

### **Tender submission deadline**

3 November 2025, 10:00am

### **Submission address and any special instructions**

To express an interest and participate in this procurement applicants must first be registered on the system at <https://in-tendhost.co.uk/norfolkcc>. Full instructions for registration and use of the system can be found at <https://in-tendhost.co.uk/norfolkcc/asp/BUYERPROFILES>. Once registered you will be able to see the procurement project under the `tenders` section and `express an interest` to view the documentation. If you encounter any difficulties whilst using the system you can contact the In-tend support team by phoning +44 8442728810 or e-mailing [support@in-tend.co.uk](mailto:support@in-tend.co.uk)

Tenders must be submitted via <https://in-tendhost.co.uk/norfolkcc>

**Tenders may be submitted electronically**

Yes

## Languages that may be used for submission

English

## Award decision date (estimated)

17 November 2025

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## Award criteria

| Name               | Description  | Type  |
|--------------------|--|-------|
| Simple description | Price weighting 40%, quality weighting 60% and awarded to the Applicant achieving the highest Total Score. | Price |

## Weighting description

Price weighting 40%, quality weighting 60% and awarded to the Applicant achieving the highest Total Score.

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## Other information

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Open procedure

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## Contracting authority

### Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: [sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government