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Contract

Universal Advice Service

Barnsley Metropolitan Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-061168

Procurement identifier (OCID): ocids-h6vhtk-04f94d ([view related notices](#))

Published 1 October 2025, 10:12am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

This modification allocates single-year additional funding to enable the supplier to provide independent advice to individuals who have been assessed by Adult Social Care as eligible for funded care services. The advice covers areas including debt, welfare benefits, housing, utilities, relationships, employment, and consumer matters. The modification will allow individuals to receive fast-track access to a designated adviser. The 1 year additional cost for this service is £35,132.00.

Scope

Reference

P509

Description

The Council is looking to procure a contract for the provision of an ASQ accredited advice service provider to deliver universal advice and information to the citizens of Barnsley and a dedicated British Sign Language provision for the deaf community. The aims of the service will be to: (a) deliver advice and information to citizens of Barnsley who seek assistance with a wide range of issues which promotes individuals independence and well-being, including promoting opportunities for individuals to return into employment and/or training, where appropriate. (b) provide a British Sign Language service to replicate this offer to the local deaf community. The objective of the service is to deliver free, confidential, impartial and independent advice to enable local residents to deal with a wide range of issues, including debt and money advice, welfare benefits, housing, utilities, relationships, employment and consumer issues.

Contract 1. Universal Advice Service

Supplier

- Barnsley & District Citizens Advice Bureau

Contract value

- £349,815 including VAT

Above the relevant threshold

Date signed

14 July 2025

Contract dates

- 1 September 2025 to 2 September 2028
- Possible extension to 2 September 2030
- 5 years, 2 days

Description of possible extension:

2 x 12 months extensions available

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

Barnsley & District Citizens Advice Bureau

- Public Procurement Organisation Number: PJYQ-8877-QZQD

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Barnsley

S70 1WA

United Kingdom

Email: laura.smith@barnsleycab.org.uk

Region: UKE31 - Barnsley, Doncaster and Rotherham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Universal Advice Service

Contracting authority

Barnsley Metropolitan Borough Council

- Public Procurement Organisation Number: PYHH-2597-YVZG

Town Hall

Barnsley, South Yorkshire

S70 2TA

United Kingdom

Contact name: Katie Tomlinson

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Website: <https://www.barnsley.gov.uk>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Organisation type: Public authority - sub-central government