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Tender

Provision of Falls Prevention, Rehabilitation and Recovery Services

COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST

F02: Contract notice

Notice identifier: 2025/S 000-061162

Procurement identifier (OCID): ocds-h6vhtk-05a585

Published 1 October 2025, 10:04am

Section I: Contracting authority

I.1) Name and addresses

COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST

Liverpool Road

Chester

CH21UL

Email

info@coch-cps.co.uk

Country

United Kingdom

Region code

UKD63 - Cheshire West and Chester

NHS Organisation Data Service

RJR

Internet address(es)

Main address

<https://www.coch.nhs.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Falls Prevention, Rehabilitation and Recovery Services

Reference number

F/096/FPRRS/25/SB

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The 2023 National Audit of Inpatient Falls (NAIF) report on 2022 clinical data identified that more than 60,000 people sustained a femoral fracture in England and Wales in 2022 (NHFD) due to a fall. Of these, 2,033 occurred in inpatient settings.

Falls prevention services aim to reduce people's chance of falling by tackling risk factors, improving strength and balance whilst allowing people to remain well and live independently at home. The services aim to:

- Provide falls support planning and risk assessments for individuals and their homes,
- Develop person centred plans to maximise older people's potential for independent living,
- Reduce the risks of falls and injuries by improving strength and balance,
- Reduce hospital admissions as a result of falls,
- Educate and raise falls prevention awareness with multi-organisations, agencies, care homes and the public,
- Deliver interventions for falls preventions in both home and Residential Care settings

The overall aim of the Framework Agreement is to provide Relevant Authorities with a

fully compliant solution for Falls Prevention, Rehabilitation and Recovery Services to supplement the delivery of patient care in line with the NHS' core Key Performance Indicators and standards.

This Framework will be formed of three Lots:

Lot 1 - Falls prevention services

Lot 2 - Post fall rehabilitation and recovery services

Lot 3 - Combination of all services

The Framework has been established under The Health Care Services (Provider Selection Regime) Regulations 2023 and The Health Services (Provider Selection Regime) (Wales) Regulations 2025 (and as amended) (together the PSR) for use by all Relevant Authorities (and any future successors to these organisations).

"Relevant Authority" is defined in section 12ZB(7) of the National Health Service Act 2006 and in section 10A(9) of the National Health Service (Wales) Act 2006. It means a combined authority, an integrated care board, a local authority in England, NHS England, an NHS foundation trust or an NHS trust established under section 25 of the National Health Service Act 2006, a county council or county borough council in Wales, a local health board established under section 11 of the National Health Service (Wales) Act 2006, a National Health Service trust established under section 18 of the National Health Service (Wales) Act 2006, or a special health authority established under section 22 of the National Health Service (Wales) Act 2006.

For the avoidance of doubt, any successor bodies of any of the above entities shall be entitled to place Orders and shall be deemed Relevant Authorities for the purposes of this Framework.

The term will be 4 years from the commencement.

II.1.5) Estimated total value

Value excluding VAT: £17,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

The contracting authority reserves the right to award contracts combining the following

lots or groups of lots:

All Tenderers who are awarded to Lot 1 and 2 of the Framework will be awarded onto Lot 3.

II.2) Description

II.2.1) Title

Falls prevention services

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales

II.2.4) Description of the procurement

Falls Prevention Services are services which are delivered to prevent the chance of a fall.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £17,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The Framework may be renewed. If the Framework is renewed, the opportunity will be advertised in line with applicable regulations.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

In accordance with Regulation 17 of The Health Care Services (Provider Selection Regime) Regulations 2023 and Regulation 17 of The Health Services (Provider Selection Regime) (Wales) Regulations 2025, the Framework will be open to applications from new potential Providers during the Term of the Framework.

II.2.14) Additional information

Framework lot values may be shared with other lots

II.2) Description

II.2.1) Title

Post fall rehabilitation and recovery services

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales

II.2.4) Description of the procurement

Post fall rehabilitation and recovery services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £17,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

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In accordance with Regulation 17 of The Health Care Services (Provider Selection Regime) Regulations 2023 and Regulation 17 of The Health Services (Provider Selection Regime) (Wales) Regulations 2025, the Framework will be open to applications from new potential Providers during the Term of the Framework.

II.2.14) Additional information

Framework lot values may be shared with other lots

II.2) Description

II.2.1) Title

Combination of all services

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales

II.2.4) Description of the procurement

All Tenderers who are awarded to Lot 1 and 2 of the Framework will be awarded onto Lot 3.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

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Description of options

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II.2.14) Additional information

Framework lot values may be shared with other lots.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 November 2025

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

12 November 2025

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this framework agreement is subject to the Health Care Services (Provider Selection Regime) Regulations 2023 and The Health Services (Provider Selection Regime) (Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Procurement Act Regulations 2023 and the provisions of the Public Contracts Regulations 2015 do not apply to this award.

To apply to join this Framework, go to <https://healthfamily.force.com/s/Welcome>

Search for "Provision of Falls Prevention, Rehabilitation and Recovery Services"

VI.4) Procedures for review

VI.4.1) Review body

Countess of Chester Hospital NHS Foundation Trust

Chester

Email

info@coch-cps.co.uk

Country

United Kingdom