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Planning

KMCAS-220 Home Support Service (Domiciliary Care)

The Council of the Borough of Kirklees

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-061130

Procurement identifier (OCID): ocds-h6vhtk-050f55 ([view related notices](#))

Published 1 October 2025, 9:24am

Scope

Description

The Home Support Service in Kirklees will provide care and support to adults aged 18 and over, who have been assessed to meet the Council's eligibility criteria. This includes (but is not limited to) adults who have assessed care and support needs associated with older age, sensory impairment, dementia, learning disability, physical disability, physical ill health, disrupted lifestyle patterns, substance misuse and mental illness.

The Service Provider must be registered with the Care Quality Commission (CQC) and deliver services in accordance with the registration requirements of the CQC, complying with all relevant regulations and best practice guidelines.

Commercial tool

Establishes a framework

Total value (estimated)

- £160,000,000 excluding VAT
- £192,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 22 June 2026 to 21 June 2029
- Possible extension to 21 June 2035
- 9 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKE44 - Calderdale and Kirklees

Engagement

Engagement deadline

14 October 2025

Engagement process description

Kirklees Council currently commissions approximately 21,000 hours per week of home support services through a DPS supporting approximately 1500 people. This arrangement will come to an end on 21st June 2026, and will be replaced by a new commissioning model designed to improve outcomes for service users, enhance provider sustainability, and support innovation in care delivery.

CQC registered providers of home support services are invited to attend a bidders engagement event on 16th October 2025. The event will introduce the new commissioning model that will replace the DPS on 22nd June 2026, and will provide an overview of the upcoming procurement process and timeline for home support services in Kirklees, alongside giving an opportunity for providers to ask questions in relation to the tender.

Please note that the contract requires that the provider office from which the contract will be delivered, upon commencement and throughout the life of the contract, has been inspected by the CQC, has a rating of 'Requires Improvement' or above and the base of the operation is within a 5 mile radius of the Kirklees Boundary.

The event will be held on Thursday 16th October 2025 at 15:30-16:30 Hrs on MS TEAMS

To register your interest, please email: lisa.johnson@kirklees.gov.uk by 12 noon on Tuesday 14th October with Provider Name, Name of attendee's & email addresses of attendees so a TEAMS link can be sent (please limit numbers 2 attendee's per Provider).

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

3 November 2025

Procedure

Special regime

Light touch

Contracting authority

The Council of the Borough of Kirklees

- Public Procurement Organisation Number: PXHZ-9111-QHMJ

The Town Hall, Ramsden Street

Huddersfield

HD1 2TA

United Kingdom

Email: procurement@kirklees.gov.uk

Region: UKE44 - Calderdale and Kirklees

Organisation type: Public authority - sub-central government