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Planning

Lift Servicing, Maintenance and Associated Works

The Industrial Dwellings Society (1885) Ltd

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-061008

Procurement identifier (OCID): ocds-h6vhtk-05a539 ([view related notices](#))

Published 30 September 2025, 4:10pm

Scope

Reference

Lifts

Description

IDS is responsible for around 1,500 homes and properties across Greater London.

This contract is for the planned preventative maintenance and responsive repair of passenger lifts, domestic stair lifts and hoists across our property portfolio, including residential blocks and sheltered housing.

For passenger lifts, platform lifts, stair lifts and hoists installed within the Employer's properties, the awarded Contractor will complete to industry best practice:

1. Lift Servicing
2. Reactive maintenance / responsive repairs

3. 24/7/365 entrapment response

The Contractor will be expected to maintain the SIM cards in the autodiallers as part of this contract.

This procurement is being conducted in accordance with the Procurement Act 2023, using the Open Procedure.

Tenders will be submitted via the e-tendering portal, In - Tend.

Total value (estimated)

- £250,000 excluding VAT
- £300,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Main procurement category

Services

CPV classifications

- 31712112 - SIM cards
- 34952000 - Hydraulic-platforms hoists

- 42416000 - Lifts, skip hoists, hoists, escalators and moving walkways
- 42419500 - Parts of lift, skip hoists or escalators
- 42419510 - Parts of lifts
- 50750000 - Lift-maintenance services

Contract locations

- UKI - London

Engagement

Engagement deadline

30 October 2025

Engagement process description

Contractors interested in this project should contact cjoe@ids.org.uk to indicate their interest. Where required, Microsoft Teams Meetings will be scheduled to discuss IDS's requirements with the Contractor. Such requirements include :

Introduction to the project and procurement objectives

Overview of the anticipated scope of services

Discussion of key requirements and delivery expectations

Opportunity for suppliers to ask questions and provide feedback

Outline of next steps in the procurement process

Participation in this engagement will not be used to assess or shortlist suppliers.

All discussions will be treated as exploratory and non-binding.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

31 October 2025

Contracting authority

The Industrial Dwellings Society (1885) Ltd

- Mutuals Public Register: 14044R
- Public Procurement Organisation Number: PMBR-5788-JDCX

143 Stoke Newington Road

London

N16 8BP

United Kingdom

Contact name: Chi Joe

Email: cjoe@ids.org.uk

Website: <http://www.ids.org.uk>

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - sub-central government