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Award

New Critical Pager System

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060986

Procurement identifier (OCID): ocds-h6vhtk-055ac9 ([view related notices](#))

Published 30 September 2025, 3:55pm

Scope

Reference

P0110

Description

Following an open tender procedure Hywel Dda university Health Board are seek to award a three (3) year contract with the option to extend for a further two (2) years to Multitone Electronics Plc.

The provider will implement a paging solution for 1412 pagers across its HDUHB's four acute sites. The agreement includes the initial supply and installation of any required infrastructure as well as full service, maintenance, support, and training for the duration of the contract.

Contract 1. New Critical Paging System

Supplier

- Multitone Electronics Plc

Contract value

- £638,429 excluding VAT
- £766,115 including VAT

Above the relevant threshold

Award decision date

30 September 2025

Date assessment summaries were sent to tenderers

30 September 2025

Standstill period

- End: 9 October 2025
- 8 working days

Earliest date the contract will be signed

13 October 2025

Contract dates (estimated)

- 1 December 2025 to 30 November 2028
- Possible extension to 30 November 2030
- 5 years

Description of possible extension:

Option to extend for two (2) years

Main procurement category

Goods

CPV classifications

- 32344220 - Radio pagers

Contract locations

- UKL14 - South West Wales

Information about tenders

- 2 tenders received

- 2 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Multitone Electronics Plc

- Public Procurement Organisation Number: PTGQ-6283-NZXM

Shortwood Copse Lane

Hampshire

RG23 7NL

United Kingdom

Email: info@multitone.com

Region: UKJ37 - North Hampshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. New Critical Paging System

Contracting authority

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

- Public Procurement Organisation Number: PXWV-6492-CGMN

4-5 Charnwood Court,

Cardiff

CF14 3UZ

United Kingdom

Contact name: Lucy Hill

Telephone: 02921501569

Email: lucy.hill2@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales