

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/060985-2025>

Tender

Sight testing and dispensing of spectacles to children and young people with special educational needs and disabilities (SEND) in special educational settings

NHS North East London Integrated Care Board

F02: Contract notice

Notice identifier: 2025/S 000-060985

Procurement identifier (OCID): ocds-h6vhtk-05a52b

Published 30 September 2025, 3:54pm

Section I: Contracting authority

I.1) Name and addresses

NHS North East London Integrated Care Board

20 Churchill Place

London

E14 5HJ

Contact

Joyel Shaju

Email

joyel.maledath-shaju@nhs.net

Country

United Kingdom

Region code

UKI - London

NHS Organisation Data Service

A3A8R

Internet address(es)

Main address

<https://northeastlondon.icb.nhs.uk/>

Buyer's address

<https://northeastlondon.icb.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Sight testing and dispensing of spectacles to children and young people with special educational needs and disabilities (SEND) in special educational settings

Reference number

PRJ-2188

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Dentistry, Optometry & Pharmacy Commissioning Hub, hosted by NHS North East London (NEL) Integrated Care Board (ICB) is looking to procure an in-school sight testing service for special educational settings across all five London ICB footprints (North East London, North Central London, North West London, South East London and South West London).

The Contracts are expected to commence in June 2026 for an initial period of 3 years. The contracts may be extended for an additional period of 3 years at the sole discretion of the Authority.

The estimated lifetime value of the contracts for 6 years is £11,680,224.

(£ 1,946,704 per annum, Initial 3 Years is £5,840,112).

Interested Organisations must express an interest via Atamis e-tendering portal. Bidders need to register on Atamis if they are not registered already. This can be done by clicking the link below:

<https://health-family.force.com/s/Welcome>

Once registered, you can express an interest in this project by clicking the following the link to this specific project ;

<https://health-family.force.com/s/Welcome> (Contract Reference: C388784).

Please note that any submission of bids by any other means will not be considered.

II.1.5) Estimated total value

Value excluding VAT: £11,680,224

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

North East London Integrated Care Board - City & Hackney, Newham & Tower Hamlets

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

This service is for the provision of sight tests and dispensing in a familiar and supportive environment that can meet the individual needs of children and young people in special educational settings.

Sight Testing

- All pupils in residential and day SES are to be offered an annual sight test, (unless a more frequent interval is clinically indicated):
- SES sight testing must be conducted in accordance with regulations and guidance:

Opticians Act 1989, section 36(2) / Sight Testing (Examination and Prescription) (No2) Regulations 1989

Accessibility and service hours

- The service will be flexible and responsive to individual pupil needs, ensuring there is a choice of appointments, within reason, to accommodate educational needs and to facilitate parents/carers/guardians attending the appointments.
- Appointments will be provided within SES opening times or outside of educational hours to accommodate pupils in a residential school.

We welcome providers who can demonstrate they meet the service, professional, training and quality requirements. The relevant infrastructure will be required to undertake face-to-face clinics including the equipment required to meet the clinical standards for a sight test. In addition to competency in core areas, additional training requirements will need to be met for working with children, young and vulnerable people.

Providers will be expected to build strong relationships with the schools and the wider SES community to promote both the availability of the service and wider understanding of eye health challenges for SEND children and young people.

A standard service specification and model contract has been developed by NHS England to support this programme: ICB toolkit: CYP SEND sight testing service specification ; General Ophthalmic Additional Services Model Contract

Resources/Learning (videos from 2021 proof-of-concept arrangement):

NHS Special School Eye Care Service - Clinicians on Vimeo

<https://vimeo.com/477240152/23400a866a>

NHS Special School Eye Care Service - School Staff on Vimeo

<https://vimeo.com/472932485/a0001985c7>

NHS Special School Eye Care Service - Parents/Carers on Vimeo

<https://vimeo.com/472959563/4c4393440e>

Estimated Annual Value for Lot 1: £130,016.

Estimated total value for 3 years for Lot 1: £390,048

Estimated total value with 3 years option to extend for Lot 1: £780,096.

II.2.5) Award criteria

Quality criterion - Name: Quality (Please see ITT documents for full detail) / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Contract may be extended for an additional period of 3 years, at the sole discretion of the Authority. The total term of the contract will be 6 years if the extension is enacted.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

North East London Integrated Care Board - Barking & Dagenham, Havering, Redbridge & Waltham Forest

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

This service is for the provision of sight tests and dispensing in a familiar and supportive environment that can meet the individual needs of children and young people in special educational settings.

Sight Testing

- All pupils in residential and day SES are to be offered an annual sight test, (unless a more frequent interval is clinically indicated):
- SES sight testing must be conducted in accordance with regulations and guidance: Opticians Act 1989, section 36(2) / Sight Testing (Examination and Prescription) (No2) Regulations 1989

Accessibility and service hours

- The service will be flexible and responsive to individual pupil needs, ensuring there is a choice of appointments, within reason, to accommodate educational needs and to facilitate parents/carers/guardians attending the appointments.
- Appointments will be provided within SES opening times or outside of educational hours to accommodate pupils in a residential school.

We welcome providers who can demonstrate they meet the service, professional, training and quality requirements. The relevant infrastructure will be required to undertake face-to-face clinics including the equipment required to meet the clinical standards for a sight test. In addition to competency in core areas, additional training requirements will need to be met for working with children, young and vulnerable people.

Providers will be expected to build strong relationships with the schools and the wider SES community to promote both the availability of the service and wider understanding of eye health challenges for SEND children and young people.

A standard service specification and model contract has been developed by NHS England to support this programme: ICB toolkit: CYP SEND sight testing service specification ; General Ophthalmic Additional Services Model Contract

Resources/Learning (videos from 2021 proof-of-concept arrangement):

NHS Special School Eye Care Service - Clinicians on Vimeo

<https://vimeo.com/477240152/23400a866a>

NHS Special School Eye Care Service - School Staff on Vimeo

<https://vimeo.com/472932485/a0001985c7>

NHS Special School Eye Care Service - Parents/Carers on Vimeo

<https://vimeo.com/472959563/4c4393440e>

Estimated Annual Value for Lot 2: £184,076.

Estimated total value for 3 years for Lot 2: £552,228

Estimated total value with 3 years option to extend for Lot 2: £1,104,456.

II.2.5) Award criteria

Quality criterion - Name: Quality (Please see ITT documents for full detail) / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Contract may be extended for an additional period of 3 years, at the sole discretion of the Authority. The total term of the contract will be 6 years if the extension is enacted.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

North Central London Integrated Care Board - Barnet, Enfield & Haringey

Lot No

3

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

This service is for the provision of sight tests and dispensing in a familiar and supportive environment that can meet the individual needs of children and young people in special educational settings.

Sight Testing

- All pupils in residential and day SES are to be offered an annual sight test, (unless a more frequent interval is clinically indicated):
- SES sight testing must be conducted in accordance with regulations and guidance: Opticians Act 1989, section 36(2) / Sight Testing (Examination and Prescription) (No2) Regulations 1989

Accessibility and service hours

- The service will be flexible and responsive to individual pupil needs, ensuring there is a choice of appointments, within reason, to accommodate educational needs and to facilitate parents/carers/guardians attending the appointments.
- Appointments will be provided within SES opening times or outside of educational hours

to accommodate pupils in a residential school.

We welcome providers who can demonstrate they meet the service, professional, training and quality requirements. The relevant infrastructure will be required to undertake face-to-face clinics including the equipment required to meet the clinical standards for a sight test. In addition to competency in core areas, additional training requirements will need to be met for working with children, young and vulnerable people.

Providers will be expected to build strong relationships with the schools and the wider SES community to promote both the availability of the service and wider understanding of eye health challenges for SEND children and young people.

A standard service specification and model contract has been developed by NHS England to support this programme: ICB toolkit: CYP SEND sight testing service specification ; General Ophthalmic Additional Services Model Contract

Resources/Learning (videos from 2021 proof-of-concept arrangement):

NHS Special School Eye Care Service - Clinicians on Vimeo

<https://vimeo.com/477240152/23400a866a>

NHS Special School Eye Care Service - School Staff on Vimeo

<https://vimeo.com/472932485/a0001985c7>

NHS Special School Eye Care Service - Parents/Carers on Vimeo

<https://vimeo.com/472959563/4c4393440e>

Estimated Annual Value for Lot 3: £180,880.

Estimated total value for 3 years for Lot 3: £542,640.

Estimated total value with 3 years option to extend for Lot 3: £1,085,280.

II.2.5) Award criteria

Quality criterion - Name: Quality (Please see ITT documents for full detail) / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Contract may be extended for an additional period of 3 years, at the sole discretion of the Authority. The total term of the contract will be 6 years if the extension is enacted.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

North Central London Integrated Care Board - Camden & Islington

Lot No

4

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

This service is for the provision of sight tests and dispensing in a familiar and supportive environment that can meet the individual needs of children and young people in special educational settings.

Sight Testing

- All pupils in residential and day SES are to be offered an annual sight test, (unless a more frequent interval is clinically indicated):
- SES sight testing must be conducted in accordance with regulations and guidance: Opticians Act 1989, section 36(2) / Sight Testing (Examination and Prescription) (No2) Regulations 1989

Accessibility and service hours

- The service will be flexible and responsive to individual pupil needs, ensuring there is a choice of appointments, within reason, to accommodate educational needs and to facilitate parents/carers/guardians attending the appointments.
- Appointments will be provided within SES opening times or outside of educational hours to accommodate pupils in a residential school.

We welcome providers who can demonstrate they meet the service, professional, training and quality requirements. The relevant infrastructure will be required to undertake face-to-face clinics including the equipment required to meet the clinical standards for a sight test. In addition to competency in core areas, additional training requirements will need to be met for working with children, young and vulnerable people.

Providers will be expected to build strong relationships with the schools and the wider SES community to promote both the availability of the service and wider understanding of eye health challenges for SEND children and young people.

A standard service specification and model contract has been developed by NHS England to support this programme: ICB toolkit: CYP SEND sight testing service specification ; General Ophthalmic Additional Services Model Contract

Resources/Learning (videos from 2021 proof-of-concept arrangement):

NHS Special School Eye Care Service - Clinicians on Vimeo

<https://vimeo.com/477240152/23400a866a>

NHS Special School Eye Care Service - School Staff on Vimeo

<https://vimeo.com/472932485/a0001985c7>

NHS Special School Eye Care Service - Parents/Carers on Vimeo

<https://vimeo.com/472959563/4c4393440e>

Estimated Annual Value for Lot 4: £77,588.

Estimated total value for 3 years for Lot 4: £232,764.

Estimated total value with 3 years option to extend for Lot 4: £465,528

II.2.5) Award criteria

Quality criterion - Name: Quality (Please see ITT documents for full detail) / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Contract may be extended for an additional period of 3 years, at the sole discretion of the Authority. The total term of the contract will be 6 years if the extension is enacted.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

North West London Integrated Care Board - Hammersmith & Fulham, Kensington & Chelsea, Westminster

Lot No

5

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

This service is for the provision of sight tests and dispensing in a familiar and supportive environment that can meet the individual needs of children and young people in special educational settings.

Sight Testing

- All pupils in residential and day SES are to be offered an annual sight test, (unless a more frequent interval is clinically indicated):
- SES sight testing must be conducted in accordance with regulations and guidance: Opticians Act 1989, section 36(2) / Sight Testing (Examination and Prescription) (No2) Regulations 1989

Accessibility and service hours

- The service will be flexible and responsive to individual pupil needs, ensuring there is a choice of appointments, within reason, to accommodate educational needs and to facilitate parents/carers/guardians attending the appointments.
- Appointments will be provided within SES opening times or outside of educational hours to accommodate pupils in a residential school.

We welcome providers who can demonstrate they meet the service, professional, training and quality requirements. The relevant infrastructure will be required to undertake face-to-face clinics including the equipment required to meet the clinical standards for a sight test. In addition to competency in core areas, additional training requirements will need to be met for working with children, young and vulnerable people.

Providers will be expected to build strong relationships with the schools and the wider

SES community to promote both the availability of the service and wider understanding of eye health challenges for SEND children and young people.

A standard service specification and model contract has been developed by NHS England to support this programme: ICB toolkit: CYP SEND sight testing service specification ; General Ophthalmic Additional Services Model Contract

Resources/Learning (videos from 2021 proof-of-concept arrangement):

NHS Special School Eye Care Service - Clinicians on Vimeo

<https://vimeo.com/477240152/23400a866a>

NHS Special School Eye Care Service - School Staff on Vimeo

<https://vimeo.com/472932485/a0001985c7>

NHS Special School Eye Care Service - Parents/Carers on Vimeo

<https://vimeo.com/472959563/4c4393440e>

Estimated Annual Value for Lot 5: £117,368.

Estimated total value for 3 years for Lot 5: £352,104.

Estimated total value with 3 years option to extend for Lot 5: £704,208.

II.2.5) Award criteria

Quality criterion - Name: Quality (Please see ITT documents for full detail) / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Contract may be extended for an additional period of 3 years, at the sole discretion of the Authority. The total term of the contract will be 6 years if the extension is enacted.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

North West London Integrated Care Board - Brent, Ealing, Harrow, Hillingdon & Hounslow

Lot No

6

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

This service is for the provision of sight tests and dispensing in a familiar and supportive environment that can meet the individual needs of children and young people in special educational settings.

Sight Testing

- All pupils in residential and day SES are to be offered an annual sight test, (unless a more frequent interval is clinically indicated):
- SES sight testing must be conducted in accordance with regulations and guidance: Opticians Act 1989, section 36(2) / Sight Testing (Examination and Prescription) (No2) Regulations 1989

Accessibility and service hours

- The service will be flexible and responsive to individual pupil needs, ensuring there is a choice of appointments, within reason, to accommodate educational needs and to facilitate parents/carers/guardians attending the appointments.
- Appointments will be provided within SES opening times or outside of educational hours to accommodate pupils in a residential school.

We welcome providers who can demonstrate they meet the service, professional, training and quality requirements. The relevant infrastructure will be required to undertake face-to-face clinics including the equipment required to meet the clinical standards for a sight test. In addition to competency in core areas, additional training requirements will need to be met for working with children, young and vulnerable people.

Providers will be expected to build strong relationships with the schools and the wider SES community to promote both the availability of the service and wider understanding of eye health challenges for SEND children and young people.

A standard service specification and model contract has been developed by NHS England to support this programme: ICB toolkit: CYP SEND sight testing service specification ; General Ophthalmic Additional Services Model Contract

Resources/Learning (videos from 2021 proof-of-concept arrangement):

NHS Special School Eye Care Service - Clinicians on Vimeo

<https://vimeo.com/477240152/23400a866a>

NHS Special School Eye Care Service - School Staff on Vimeo

<https://vimeo.com/472932485/a0001985c7>

NHS Special School Eye Care Service - Parents/Carers on Vimeo

<https://vimeo.com/472959563/4c4393440e>

Estimated Annual Value for Lot 6: £460,292.

Estimated total value for 3 years for Lot 6: £1,380,876.

Estimated total value with 3 years option to extend for Lot 6: £2,761,752

II.2.5) Award criteria

Quality criterion - Name: Quality (Please see ITT documents for full detail) / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Contract may be extended for an additional period of 3 years, at the sole discretion of the Authority. The total term of the contract will be 6 years if the extension is enacted.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

South East London Integrated Care Board - Bexley, Bromley & Greenwich

Lot No

7

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

This service is for the provision of sight tests and dispensing in a familiar and supportive environment that can meet the individual needs of children and young people in special educational settings.

Sight Testing

- All pupils in residential and day SES are to be offered an annual sight test, (unless a more frequent interval is clinically indicated):
- SES sight testing must be conducted in accordance with regulations and guidance: Opticians Act 1989, section 36(2) / Sight Testing (Examination and Prescription) (No2) Regulations 1989

Accessibility and service hours

- The service will be flexible and responsive to individual pupil needs, ensuring there is a choice of appointments, within reason, to accommodate educational needs and to facilitate parents/carers/guardians attending the appointments.
- Appointments will be provided within SES opening times or outside of educational hours to accommodate pupils in a residential school.

We welcome providers who can demonstrate they meet the service, professional, training and quality requirements. The relevant infrastructure will be required to undertake face-to-face clinics including the equipment required to meet the clinical standards for a sight test. In addition to competency in core areas, additional training requirements will need to be met for working with children, young and vulnerable people.

Providers will be expected to build strong relationships with the schools and the wider SES community to promote both the availability of the service and wider understanding of eye health challenges for SEND children and young people.

A standard service specification and model contract has been developed by NHS England to support this programme: ICB toolkit: CYP SEND sight testing service specification ; General Ophthalmic Additional Services Model Contract

Resources/Learning (videos from 2021 proof-of-concept arrangement):

NHS Special School Eye Care Service - Clinicians on Vimeo

<https://vimeo.com/477240152/23400a866a>

NHS Special School Eye Care Service - School Staff on Vimeo

<https://vimeo.com/472932485/a0001985c7>

NHS Special School Eye Care Service - Parents/Carers on Vimeo

<https://vimeo.com/472959563/4c4393440e>

Estimated Annual Value for Lot 7: £201,280.

Estimated total value for 3 years for Lot 7: £603,840.

Estimated total value with 3 years option to extend for Lot 7: £1,207,680.

II.2.5) Award criteria

Quality criterion - Name: Quality (Please see ITT documents for full detail) / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Contract may be extended for an additional period of 3 years, at the sole discretion of the Authority. The total term of the contract will be 6 years if the extension is enacted.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

South East London Integrated Care Board - Lambeth, Southwark & Lewisham

Lot No

8

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

This service is for the provision of sight tests and dispensing in a familiar and supportive environment that can meet the individual needs of children and young people in special educational settings.

Sight Testing

- All pupils in residential and day SES are to be offered an annual sight test, (unless a more frequent interval is clinically indicated):
- SES sight testing must be conducted in accordance with regulations and guidance: Opticians Act 1989, section 36(2) / Sight Testing (Examination and Prescription) (No2) Regulations 1989

Accessibility and service hours

- The service will be flexible and responsive to individual pupil needs, ensuring there is a choice of appointments, within reason, to accommodate educational needs and to facilitate parents/carers/guardians attending the appointments.
- Appointments will be provided within SES opening times or outside of educational hours to accommodate pupils in a residential school.

We welcome providers who can demonstrate they meet the service, professional, training and quality requirements. The relevant infrastructure will be required to undertake face-to-

face clinics including the equipment required to meet the clinical standards for a sight test. In addition to competency in core areas, additional training requirements will need to be met for working with children, young and vulnerable people.

Providers will be expected to build strong relationships with the schools and the wider SES community to promote both the availability of the service and wider understanding of eye health challenges for SEND children and young people.

A standard service specification and model contract has been developed by NHS England to support this programme: ICB toolkit: CYP SEND sight testing service specification ; General Ophthalmic Additional Services Model Contract

Resources/Learning (videos from 2021 proof-of-concept arrangement):

NHS Special School Eye Care Service - Clinicians on Vimeo

<https://vimeo.com/477240152/23400a866a>

NHS Special School Eye Care Service - School Staff on Vimeo

<https://vimeo.com/472932485/a0001985c7>

NHS Special School Eye Care Service - Parents/Carers on Vimeo

<https://vimeo.com/472959563/4c4393440e>

Estimated Annual Value for Lot 8: £188,904.

Estimated total value for 3 years for Lot 8: £566,712.

Estimated total value with 3 years option to extend for Lot 8: £1,133,424.

II.2.5) Award criteria

Quality criterion - Name: Quality (Please see ITT documents for full detail) / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

Yes

Description of renewals

The Contract may be extended for an additional period of 3 years, at the sole discretion of the Authority. The total term of the contract will be 6 years if the extension is enacted.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

South West London Integrated Care Board - Kingston, Richmond & Wandsworth

Lot No

9

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

This service is for the provision of sight tests and dispensing in a familiar and supportive environment that can meet the individual needs of children and young people in special educational settings.

Sight Testing

- All pupils in residential and day SES are to be offered an annual sight test, (unless a

more frequent interval is clinically indicated):

- SES sight testing must be conducted in accordance with regulations and guidance: Opticians Act 1989, section 36(2) / Sight Testing (Examination and Prescription) (No2) Regulations 1989

Accessibility and service hours

- The service will be flexible and responsive to individual pupil needs, ensuring there is a choice of appointments, within reason, to accommodate educational needs and to facilitate parents/carers/guardians attending the appointments.
- Appointments will be provided within SES opening times or outside of educational hours to accommodate pupils in a residential school.

We welcome providers who can demonstrate they meet the service, professional, training and quality requirements. The relevant infrastructure will be required to undertake face-to-face clinics including the equipment required to meet the clinical standards for a sight test. In addition to competency in core areas, additional training requirements will need to be met for working with children, young and vulnerable people.

Providers will be expected to build strong relationships with the schools and the wider SES community to promote both the availability of the service and wider understanding of eye health challenges for SEND children and young people.

A standard service specification and model contract has been developed by NHS England to support this programme: ICB toolkit: CYP SEND sight testing service specification ; General Ophthalmic Additional Services Model Contract

Resources/Learning (videos from 2021 proof-of-concept arrangement):

NHS Special School Eye Care Service - Clinicians on Vimeo

<https://vimeo.com/477240152/23400a866a>

NHS Special School Eye Care Service - School Staff on Vimeo

<https://vimeo.com/472932485/a0001985c7>

NHS Special School Eye Care Service - Parents/Carers on Vimeo

<https://vimeo.com/472959563/4c4393440e>

Estimated Annual Value for Lot 9: £130,628.

Estimated total value for 3 years for Lot 9: £391,884.

Estimated total value with 3 years option to extend for Lot 9: £783,768.

II.2.5) Award criteria

Quality criterion - Name: Quality (Please see ITT documents for full detail) / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Contract may be extended for an additional period of 3 years, at the sole discretion of the Authority. The total term of the contract will be 6 years if the extension is enacted.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

South West London Integrated Care Board - Croydon, Merton & Sutton

Lot No

10

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

This service is for the provision of sight tests and dispensing in a familiar and supportive environment that can meet the individual needs of children and young people in special educational settings.

Sight Testing

- All pupils in residential and day SES are to be offered an annual sight test, (unless a more frequent interval is clinically indicated):
- SES sight testing must be conducted in accordance with regulations and guidance: Opticians Act 1989, section 36(2) / Sight Testing (Examination and Prescription) (No2) Regulations 1989

Accessibility and service hours

- The service will be flexible and responsive to individual pupil needs, ensuring there is a choice of appointments, within reason, to accommodate educational needs and to facilitate parents/carers/guardians attending the appointments.
- Appointments will be provided within SES opening times or outside of educational hours to accommodate pupils in a residential school.

We welcome providers who can demonstrate they meet the service, professional, training and quality requirements. The relevant infrastructure will be required to undertake face-to-face clinics including the equipment required to meet the clinical standards for a sight test. In addition to competency in core areas, additional training requirements will need to be met for working with children, young and vulnerable people.

Providers will be expected to build strong relationships with the schools and the wider SES community to promote both the availability of the service and wider understanding of eye health challenges for SEND children and young people.

A standard service specification and model contract has been developed by NHS England to support this programme: ICB toolkit: CYP SEND sight testing service specification ; General Ophthalmic Additional Services Model Contract

Resources/Learning (videos from 2021 proof-of-concept arrangement):

NHS Special School Eye Care Service - Clinicians on Vimeo

<https://vimeo.com/477240152/23400a866a>

NHS Special School Eye Care Service - School Staff on Vimeo

<https://vimeo.com/472932485/a0001985c7>

NHS Special School Eye Care Service - Parents/Carers on Vimeo

<https://vimeo.com/472959563/4c4393440e>

Estimated Annual Value for Lot 10: £275,672.

Estimated total value for 3 years for Lot 10: £827,016.

Estimated total value with 3 years option to extend for Lot 10: £1,654,032.

II.2.5) Award criteria

Quality criterion - Name: Quality (Please see ITT documents for full detail) / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Contract may be extended for an additional period of 3 years, at the sole discretion of the Authority. The total term of the contract will be 6 years if the extension is enacted.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 October 2025

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

28 October 2025

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

This is a Provider Selection Regime (PSR) Contract Notice inviting offers under the Competitive Process (The Health Care Services (Provider Selection Regime) Regulations 2023, Regulation 11). The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contract Regulations 2015 do not apply to this award.

The Procurement is being managed by the NHS London Commercial Hub (NHS LCH) hosted by NEL ICB, on behalf of the Authority.

VI.4) Procedures for review

VI.4.1) Review body

NHS North East London Integrated Care Board

20 Churchill Place

London

E14 5HJ

Country

United Kingdom

Internet address

<https://northeastlondon.icb.nhs.uk/>