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Contract

## **Further Competition for the Provision of Language Services on behalf of Suffolk and North East Essex Integrated Care Board**

NHS SUFFOLK AND NORTH EAST ESSEX INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2025/S 000-060946

Procurement identifier (OCID): ocds-h6vhtk-05a50e

Published 30 September 2025, 2:59pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS SUFFOLK AND NORTH EAST ESSEX INTEGRATED CARE BOARD

Endeavour House, Russell Road

Ipswich

IP12BX

#### **Contact**

Sarah Skilton

#### **Email**

[procurement@snee.nhs.uk](mailto:procurement@snee.nhs.uk)

#### **Telephone**

+44 1473770225

**Country**

United Kingdom

**Region code**

UKH14 - Suffolk

**NHS Organisation Data Service**

QJG

**Internet address(es)**

Main address

[www.snee.nhs.uk](http://www.snee.nhs.uk)

Buyer's address

<https://in-tendhost.co.uk/snee-icb/asp/Home>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Further Competition for the Provision of Language Services on behalf of Suffolk and North East Essex Integrated Care Board

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Further competition for the provision of Language Services on behalf of Suffolk and North East Essex Integrated Care Board. Utilising NOE CPC Framework NOE.583. Lot 1a & Lot 5a.

Contract for a period of 2 years with the option to extend for a further 2 years.

Previous notice concerning the framework placed by NOE CPC is 2024/S 000-005465.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £364,025

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 (a) Managed Service

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKH14 - Suffolk
- UKH34 - Essex Haven Gateway

Main site or place of performance

Suffolk and North East Essex

### **II.2.4) Description of the procurement**

Provision of Language Services on behalf of Suffolk and North East Essex Integrated Care Board. Lot 1a - Managed Service.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Lot 5a - Non-spoken Language Interpretation

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKH14 - Suffolk
- UKH34 - Essex Haven Gateway

Main site or place of performance

Suffolk and North East Essex

#### **II.2.4) Description of the procurement**

Provision of Language Services on behalf of Suffolk and North East Essex Integrated Care Board. Lot 5a - Non-spoken Language Interpretation

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Utilised existing framework procured by NOE CPC to undertake a further competition. Not required to publish a call for competition.

Previous notice published by NOE CPC: 2024/S 000-005465

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

30 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Language Empire Limited

Rochdale

OL12 6AE

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

Companies House

5535464

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £364,025

Total value of the contract/lot: £364,025

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Suffolk and North East Essex Integrated Care Board

Endeavour House

Ipswich

IP1 2BX

Email

[procurement@snee.nhs.uk](mailto:procurement@snee.nhs.uk)

Country

United Kingdom