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Contract

Further Competition for the Provision of Language Services on behalf of Suffolk and North East Essex Integrated Care Board

NHS SUFFOLK AND NORTH EAST ESSEX INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2025/S 000-060946

Procurement identifier (OCID): ocds-h6vhtk-05a50e

Published 30 September 2025, 2:59pm

Section I: Contracting authority

I.1) Name and addresses

NHS SUFFOLK AND NORTH EAST ESSEX INTEGRATED CARE BOARD

Endeavour House, Russell Road

Ipswich

IP12BX

Contact

Sarah Skilton

Email

procurement@snee.nhs.uk

Telephone

+44 1473770225

Country

United Kingdom

Region code

UKH14 - Suffolk

NHS Organisation Data Service

QJG

Internet address(es)

Main address

www.snee.nhs.uk

Buyer's address

<https://in-tendhost.co.uk/snee-icb/asp/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Further Competition for the Provision of Language Services on behalf of Suffolk and North East Essex Integrated Care Board

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Further competition for the provision of Language Services on behalf of Suffolk and North East Essex Integrated Care Board. Utilising NOE CPC Framework NOE.583. Lot 1a & Lot 5a.

Contract for a period of 2 years with the option to extend for a further 2 years.

Previous notice concerning the framework placed by NOE CPC is 2024/S 000-005465.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £364,025

II.2) Description

II.2.1) Title

Lot 1 (a) Managed Service

Lot No

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk
- UKH34 - Essex Haven Gateway

Main site or place of performance

Suffolk and North East Essex

II.2.4) Description of the procurement

Provision of Language Services on behalf of Suffolk and North East Essex Integrated Care Board. Lot 1a - Managed Service.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 5a - Non-spoken Language Interpretation

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk
- UKH34 - Essex Haven Gateway

Main site or place of performance

Suffolk and North East Essex

II.2.4) Description of the procurement

Provision of Language Services on behalf of Suffolk and North East Essex Integrated Care Board. Lot 5a - Non-spoken Language Interpretation

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Utilised existing framework procured by NOE CPC to undertake a further competition. Not required to publish a call for competition.

Previous notice published by NOE CPC: 2024/S 000-005465

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 September 2025

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Language Empire Limited

Rochdale

OL12 6AE

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

Companies House

5535464

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £364,025

Total value of the contract/lot: £364,025

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Suffolk and North East Essex Integrated Care Board

Endeavour House

Ipswich

IP1 2BX

Email

procurement@snee.nhs.uk

Country

United Kingdom