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Contract

Flexible Framework for Self Directed Support including Care at Home Services Entry Point 4

North Lanarkshire Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-060913

Procurement identifier (OCID): ocds-h6vhtk-04b305

Published 30 September 2025, 2:26pm

Section I: Contracting authority

I.1) Name and addresses

North Lanarkshire Council

Civic Centre, Windmillhill Street

Motherwell

ML1 1AB

Contact

Manager, Quality Assurance

Email

QualityAssurance@northlan.gov.uk

Country

United Kingdom

NUTS code

UKM84 - North Lanarkshire

Internet address(es)

Main address

<http://www.northlanarkshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00010

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Flexible Framework for Self Directed Support including Care at Home Services Entry Point 4

Reference number

NLC-CPT-20-070-EP4

II.1.2) Main CPV code

- 85310000 - Social work services

II.1.3) Type of contract

Services

II.1.4) Short description

North Lanarkshire Council (the "Council") has already established a Flexible Framework with external providers ("Contractors") to support the critical Service Delivery to Children, Young People and Adults who have been assessed as requiring support to design, develop and achieve real lives in line with the Social Care (Self Directed Support) (Scotland) Act 2013. See notice https://www.publiccontractsscotland.gov.uk/authority/authority_noticestatus.aspx?ID=MAR409092

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This notice is for Entry Point 4 which is applicable for any potential Contractor that is not already on the Framework to tender their proposals to join.

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This procedure is being carried out in accordance with The Public Contracts (Scotland) Regulations 2015, Regulation 74.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £820,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM84 - North Lanarkshire

Main site or place of performance

North Lanarkshire

II.2.4) Description of the procurement

A detailed specification is contained within the main invitation to tender ("ITT") document which is accessible (and downloadable) from the Buyer Attachment area within the PCS-Tender system.

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Contractors wishing to apply to join the Framework must be registered with Care Inspectorate at point of tender submission.

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Service delivery must be carried out in accordance with the information provided within this Contract Notice, the ITT Document and the Council's Framework Agreement.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

PLEASE BE AWARE OF THE EXCLUSION GROUNDS:

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<https://www.legislation.gov.uk/ssi/2015/446/part/2/chapter/3/crossheading/social-and-other-specific-services>

IV.1.11) Main features of the award procedure

Single-stage procedure.

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Tender Application: Tenderers must complete an SPD and provide proposals for Service Delivery. Tenders must be submitted via PCS-Tender only.

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Tender responses will be scored by a tender evaluation panel from within the Council.

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Further entry points will adhere to the same Tender Application process.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-035363](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 February 2025

V.2.2) Information about tenders

Number of tenders received: 26

Number of tenders received from SMEs: 26

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 26

Number of tenders received by electronic means: 26

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

24/7 Elite Healthcare Ltd

Principal Suite, Wishaw Business Centre

Wishaw

ML2 8BS

Telephone

+44 07868257998

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Amaris Care

20-22 Wenlock Road

London

N1 7GU

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Baal-perazim Care Services Ltd

130 Pitt Street

Edinburgh

EH6 4DD

Telephone

+44 1312616870

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Caring Hearts Limited

301A - C Embroidery Mill Building, Abbey Mill Business Centre

Paisley

PA1 1TJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Caring spirit group ltd

29A kings street

Bathgate

EH48 1AZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Carl Luke Dignity Care Ltd

24 Whiteshaw Drive

Carl Luke

ML8 5UR

Country

United Kingdom

NUTS code

- UKM95 - South Lanarkshire

V.2.3) Name and address of the contractor

CLUARAN HCS LIMITED

Flexspace Business Centre 37, Whitehouse Road

Stirling

FK7 7SP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Crosspoint Care Agency Ltd

110 Main Street , Glenboig

Coatbridge

ML5 2RD

Telephone

+44 7932389466

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

V.2.3) Name and address of the contractor

DKL Care LTD

16, Morton Avenue

Paisley

PA2 7BW

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Greymate Care Ltd

335 Hilton Drive

Aberdeen

AB24 4PQ

Country

United Kingdom

NUTS code

- UKM50 - Aberdeen City and Aberdeenshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

IMPERIAL CARE HCS LTD

SUITE 19, , CARRON HOUSE,

CUMBERNAULD

G67 1ER

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

V.2.3) Name and address of the contractor

SureCare Glasgow

1/2 4 Somerset Place

Glasgow

G3 7JT

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

V.2.3) Name and address of the contractor

Lerue healthcare

39A Westdale Drive, Moodiesburn

Glasgow

G69 0NP

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.3) Name and address of the contractor

Trust Housing Association

12 new mart road

Edinburgh

EH14 1RL

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

V.2.3) Name and address of the contractor

Flexible Healthcare One Solutions Ltd

Unit 25, 204 Main street, Coatbridge

Glasgow

ML5 3RB

Telephone

+44 07853242091

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.3) Name and address of the contractor

Easdale Healthcare

117b Wilkie Drive

Holytown

ML1 4YU

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.3) Name and address of the contractor

Epitome Home Care Care

Citibase, Gyleview House, 3 Redheughs Rigg

Edinburgh

EH12 9DQ

Country

United Kingdom

NUTS code

- UKM - Scotland

V.2.3) Name and address of the contractor

KATVIC LIMITED

5 LADY GLEN PLACE, NEWTON MEARNNS

GLASGOW

G77 6WJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.3) Name and address of the contractor

Medd Care Services Ltd

Suite 21,, 70 West Regent Street

Glasgow

G2 2QZ

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

V.2.3) Name and address of the contractor

MELBRID Care

MELBRID Ltd c/o The Vision Plan, Studio 22, Rogart Street Campus, 4 Rogart Street

Glasgow

G40 2AA

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

V.2.3) Name and address of the contractor

Nursing 24/7 Ltd

1346 Shettleston Road , Suite 3, Academy House

Glasgow

G32 9AT

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

V.2.3) Name and address of the contractor

Stoneywood Care Services

40 Glasgow Road

Denny

FK6 5DJ

Telephone

+44 1324821015

Country

United Kingdom

NUTS code

- UKM76 - Falkirk

V.2.3) Name and address of the contractor

Newcross Healthcare Solutions Limited

48 Chancery Lane, 5th Floor

London

WC2A 1FJ

Telephone

+44 7814976238

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.3) Name and address of the contractor

safe at home care and support

83 belhaven park, muirhead

glasgow

g69 9fa

Telephone

+44 79577705101

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

V.2.3) Name and address of the contractor

Care No 1 Ltd T/A The No1 Care Agency

8th Floor West, 51 Cadogan Street, 1 Cadogan Square

Glasgow

G2 7HF

Telephone

+44 7780637818

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

V.2.3) Name and address of the contractor

Independent Lifestyle limited trading as Compcare

21 Roman Road

Glasgow

G61 2SR

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £820,000,000

Section VI. Complementary information

VI.3) Additional information

This notice retrospectively completes the Contract Award.

The contract period is 1 June 2023 until 31 March 2031.

For avoidance of doubt, this is not a new open requirement.

(SC Ref:809508)

VI.4) Procedures for review

VI.4.1) Review body

Scottish Courts

Edinburgh

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.