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Planning

Culture Audit

Citizen Housing Group Ltd

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060861

Procurement identifier (OCID): ocids-h6vhtk-05a4d6

Published 30 September 2025, 12:51pm

Scope

Description

Citizen are looking to gather information on a potential upcoming procurement exercise for a culture audit.

Our aspiration is to become an employer of choice, that requires us to have the right people with the right skills and behaviours and retain those people. A culture audit would help us to understand the current workplace culture at Citizen and identify areas for improvement and or best practice.

We want to work with someone who has experience of supporting organisations on their culture and people journey across the wider sector, by using tried and tested methodology to determine what action Citizen needs to take to have what is defined as a 'good/desired culture'.

We would like to invite interested parties to email Procurement@citizenhousing.org.uk to be added onto the mailing list for this project, for potential future correspondence.

Please note, this notice is only to serve as a preliminary market exercise to gather information and is not a confirmation of going out to tender.

Total value (estimated)

- £33,000 excluding VAT
- £40,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 31 December 2027
- 2 years

Main procurement category

Services

CPV classifications

- 79212000 - Auditing services

Contract locations

- UKG - West Midlands (England)

Engagement

Engagement deadline

31 October 2025

Engagement process description

Please see details in Scope.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Contracting authority

Citizen Housing Group Ltd

- Charity Commission (England and Wales): 8181
- Public Procurement Organisation Number: PWJN-9145-YTML

4040 Lakeside

Birmingham

B377YN

United Kingdom

Email: Procurement@citizenhousing.org.uk

Region: UKG32 - Solihull

Organisation type: Public authority - sub-central government