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Award

Docklands Light Railway System Management Centre Renewal

Transport for London

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060756

Procurement identifier (OCID): ocds-h6vhtk-05a4a4

Published 30 September 2025, 10:19am

Scope

Reference

WS2728364254

Description

The required works are to renew the current Docklands Light Railway System Management Centre (SMC) and subsystems located in Beckton and Poplar control centres.

The works include, but may not be limited to, replacement of SMC Servers, SMC Workstations, SMC Remote Workstations, Networking Hardware, Software, Cabling, Operational Training Workstations, spares provisions, updated installation, maintenance & operating procedures and operational & maintenance system training.

Contract 1

Supplier

- HITACHI RAIL GTS UK LIMITED

Contract value

- £17,000,000 excluding VAT
- £20,400,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

27 February 2026

Contract dates (estimated)

- 1 April 2026 to 1 June 2030
- 4 years, 2 months, 1 day

Main procurement category

Works

CPV classifications

- 34632200 - Electrical signalling equipment for railways
- 45234115 - Railway signalling works

Contract locations

- UKI - London

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Utilities

Direct award justification

- Single supplier - intellectual property or exclusive rights
- Single supplier - technical reasons

Hitachi is the only supplier that can provide the required works for renewal of the System Management Centre (SMC) as they have exclusive ownership of the intellectual property rights (IPR) associated with the design, software and hardware of the Automatic Train Control (ATC) signalling system currently deployed at Docklands Light Railway.

The SMC is a subsystem of the ATC signalling system.

Access to Hitachi's software or source codes by other suppliers would invalidate the safety assurances given by Hitachi, in its capacity as the signalling design authority, that the system is and continues to be fit for purpose and safe to operate.

Supplier

HITACHI RAIL GTS UK LIMITED

- Companies House: 03132438
- Public Procurement Organisation Number: PZJZ-4459-WXGL

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London

E1W 1YW

United Kingdom

Email: uk-gts-opp@urbanandmainlines.com

Website: <https://www.hitachirail.com/>

Region: UKI42 - Tower Hamlets

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Transport for London

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Email: BSFAribaAdministration@tfl.gov.uk

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government