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Award

## **Docklands Light Railway System Management Centre Renewal**

Transport for London

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060756

Procurement identifier (OCID): ocids-h6vhtk-05a4a4

Published 30 September 2025, 10:19am

### **Scope**

### **Reference**

WS2728364254

### **Description**

The required works are to renew the current Docklands Light Railway System Management Centre (SMC) and subsystems located in Beckton and Poplar control centres.

The works include, but may not be limited to, replacement of SMC Servers, SMC Workstations, SMC Remote Workstations, Networking Hardware, Software, Cabling, Operational Training Workstations, spares provisions, updated installation, maintenance & operating procedures and operational & maintenance system training.

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## **Contract 1**

### **Supplier**

- HITACHI RAIL GTS UK LIMITED

### **Contract value**

- £17,000,000 excluding VAT
- £20,400,000 including VAT

Above the relevant threshold

### **Earliest date the contract will be signed**

27 February 2026

### **Contract dates (estimated)**

- 1 April 2026 to 1 June 2030
- 4 years, 2 months, 1 day

### **Main procurement category**

Works

## **CPV classifications**

- 34632200 - Electrical signalling equipment for railways
- 45234115 - Railway signalling works

## **Contract locations**

- UKI - London

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

### **Special regime**

Utilities

### **Direct award justification**

- Single supplier - intellectual property or exclusive rights
- Single supplier - technical reasons

Hitachi is the only supplier that can provide the required works for renewal of the System Management Centre (SMC) as they have exclusive ownership of the intellectual property rights (IPR) associated with the design, software and hardware of the Automatic Train Control (ATC) signalling system currently deployed at Docklands Light Railway.

The SMC is a subsystem of the ATC signalling system.

Access to Hitachi's software or source codes by other suppliers would invalidate the safety assurances given by Hitachi, in its capacity as the signalling design authority, that the system is and continues to be fit for purpose and safe to operate.

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## Supplier

### **HITACHI RAIL GTS UK LIMITED**

- Companies House: 03132438
- Public Procurement Organisation Number: PZJZ-4459-WXGL

Quadrant House 4 Thomas More Square

London

E1W 1YW

United Kingdom

Email: [uk-gts-opp@urbanandmainlines.com](mailto:uk-gts-opp@urbanandmainlines.com)

Website: <https://www.hitachirail.com/>

Region: UKI42 - Tower Hamlets

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## **Contracting authority**

### **Transport for London**

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Email: [BSFAribaAdministration@tfl.gov.uk](mailto:BSFAribaAdministration@tfl.gov.uk)

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government