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Contract

Audiology Services

NHS Frimley Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-060754

Procurement identifier (OCID): ocds-h6vhtk-05a4a2

Published 30 September 2025, 10:16am

Section I: Contracting authority

I.1) Name and addresses

NHS Frimley Integrated Care Board

Windsor

Email

scwcsu.cbprocurement@nhs.net

Country

United Kingdom

Region code

UKJ - South East (England)

NHS Organisation Data Service

D4U1Y

Internet address(es)

Main address

<https://www.frimley.icb.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Audiology Services

Reference number

PSCG0046

II.1.2) Main CPV code

- 85140000 - Miscellaneous health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Frimley Integrated Care Board have awarded a time limited (3 years and 1 month) contract for the provision of Audiology Services, to OutsideClinic Limited under urgent circumstances.

The contract is limited to patient pathway completion (including aftercare) for the following groups of patients only:

- 1) new referrals for patients registered with any Frimley ICB GP Practice received up to and including 18th July 2025;
- 2) Frimley ICB patients already in the pathway;

3) Frimley ICB patients who are accepted onto the pathway by the end of the business day on 31st July 2025;

4) Frimley ICB patients who have already started their aftercare pathway. Only the aftercare aspects of the pathway will be provided after 31st July 2025.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £0.01

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

Main site or place of performance

NHS Frimley ICB

II.2.4) Description of the procurement

NHS Frimley Integrated Care Board have awarded a time limited (3 years and 1 month) contract for the provision of Audiology Services, to OutsideClinic Limited under urgent circumstances.

In April 2025, Outside Clinic provided notice of their intention to withdraw from NHS Frimley ICB service provision. This urgent award is limited to patient pathway completion (including aftercare) for the following groups of patients only: 1) new referrals for patients registered with any Frimley ICB GP Practice received up to and including 18th July 2025; 2) Frimley ICB patients already in the pathway; 3) Frimley ICB patients who are accepted onto the pathway by the end of the business day on 31st July 2025; 4) Frimley ICB patients who have already started their aftercare pathway. Only the aftercare aspects of the pathway will be provided after 31st July 2025.

This urgent award sets out the terms under which Frimley ICB patients are able to complete their pathways and access aftercare.

As pathways are paid in advance, this is a zero-value contract.

As there is a 3-year pathway for patients, and referrals for new patients cease on 18th July 2025, the contract term will commence 01.07.2025 and end 31.07.2028.

The total expected lifetime value of the contract is £0.

The contract term will commence 01.07.2025 and end 31.07.2028

This procurement has been carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

II.2.5) Award criteria

Quality criterion - Name: To address immediate risks of equity of provision / Weighting: 99

Price - Weighting: 1

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

OutsideClinic Limited

Swindon

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Companies House

02788492

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section VI. Complementary information

VI.3) Additional information

NHS Frimley Integrated Care Board have awarded a time limited (3 years and 1 month) contract for the provision of Audiology Services, to OutsideClinic Limited under urgent circumstances.

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- 2) Frimley ICB patients already in the pathway;
- 3) Frimley ICB patients who are accepted onto the pathway by the end of the business day on 31st July 2025;
- 4) Frimley ICB patients who have already started their aftercare pathway.

Only the aftercare aspects of the pathway will be provided after 31st July 2025.

This urgent award sets out the terms under which Frimley ICB patients are able to complete their pathways and access aftercare.

The decision to award the contract was approved by NHS Frimley ICB's Provider Selection and Contracting Group (PSCG).

There were no declarations of conflict as part of this process.

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

VI.4) Procedures for review

VI.4.1) Review body

NHS Frimley ICB

Windsor

Country

United Kingdom