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Contract

Homecare framework

London Borough of Barking and Dagenham

F03: Contract award notice

Notice identifier: 2025/S 000-060701

Procurement identifier (OCID): ocds-h6vhtk-04e72b

Published 29 September 2025, 11:27pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Barking and Dagenham

Town Hall Square, 1 Clockhouse Avenue

Barking

IG11 7LU

Email

Procurement@lbbd.gov.uk

Telephone

+44 2082153000

Country

United Kingdom

Region code

UKI52 - Barking & Dagenham and Havering

Internet address(es)

Main address

<https://www.lbbd.gov.uk>

Buyer's address

<https://lbbd.bravosolution.co.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Homecare framework

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

3.1 The London Borough of Barking and Dagenham is commissioning a Framework of Homecare providers for adults aged 18 and over residing in Barking and Dagenham. We use a strengths-based approach in our social care work and seek to build on the assets and relationships people have in their communities. We are committed to support and enhance our residents' abilities and resilience to live in their own homes, for as long as possible, as independently as possible. Under the Care Act 2014, the local authority must provide or arrange for the provision of services that promote wellbeing, contribute towards preventing, delaying or reducing the needs for care and support in individuals and meet the needs for care and support of adults who meet the eligibility criteria set out in the Care Act 2014.

One of the most important service areas that the local authority commissions to meet these Care Act 2014 responsibilities is domiciliary care, or homecare, as we call it locally. Homecare is a service that provides paid, professional care and support to people in their own homes to help them to continue living their daily lives.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £95,000,000

II.2) Description

II.2.1) Title

North locality

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI52 - Barking & Dagenham and Havering

II.2.4) Description of the procurement

3.1 The London Borough of Barking and Dagenham is commissioning a Framework of Homecare providers for adults aged 18 and over residing in Barking and Dagenham. We use a strengths-based approach in our social care work and seek to build on the assets and relationships people have in their communities. We are committed to support and enhance our residents' abilities and resilience to live in their own homes, for as long as possible, as independently as possible. Under the Care Act 2014, the local authority must provide or arrange for the provision of services that promote wellbeing, contribute towards preventing, delaying or reducing the needs for care and support in individuals and meet the needs for care and support of adults who meet the eligibility criteria set out in the Care Act 2014.

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

East Locality

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI52 - Barking & Dagenham and Havering

II.2.4) Description of the procurement

3.1 The London Borough of Barking and Dagenham is commissioning a Framework of Homecare providers for adults aged 18 and over residing in Barking and Dagenham. We use a strengths-based approach in our social care work and seek to build on the assets and relationships people have in their communities. We are committed to support and enhance our residents' abilities and resilience to live in their own homes, for as long as possible, as independently as possible. Under the Care Act 2014, the local authority must provide or arrange for the provision of services that promote wellbeing, contribute towards preventing, delaying or reducing the needs for care and support in individuals and meet the needs for care and support of adults who meet the eligibility criteria set out in the Care Act 2014.

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

West Locality

Lot No

3

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI52 - Barking & Dagenham and Havering

II.2.4) Description of the procurement

3.1 The London Borough of Barking and Dagenham is commissioning a Framework of Homecare providers for adults aged 18 and over residing in Barking and Dagenham. We use a strengths-based approach in our social care work and seek to build on the assets and relationships people have in their communities. We are committed to support and enhance our residents' abilities and resilience to live in their own homes, for as long as possible, as independently as possible. Under the Care Act 2014, the local authority must provide or arrange for the provision of services that promote wellbeing, contribute towards preventing, delaying or reducing the needs for care and support in individuals and meet the needs for care and support of adults who meet the eligibility criteria set out in the Care Act 2014.

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

All locations combined

Lot No

4

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI52 - Barking & Dagenham and Havering

II.2.4) Description of the procurement

3.1 The London Borough of Barking and Dagenham is commissioning a Framework of Homecare providers for adults aged 18 and over residing in Barking and Dagenham. We

use a strengths-based approach in our social care work and seek to build on the assets and relationships people have in their communities. We are committed to support and enhance our residents' abilities and resilience to live in their own homes, for as long as possible, as independently as possible. Under the Care Act 2014, the local authority must provide or arrange for the provision of services that promote wellbeing, contribute towards preventing, delaying or reducing the needs for care and support in individuals and meet the needs for care and support of adults who meet the eligibility criteria set out in the Care Act 2014.

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-006943](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Lot No

1

Title

North Locality

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2025

V.2.2) Information about tenders

Number of tenders received: 81

Number of tenders received from SMEs: 73

Number of tenders received by electronic means: 81

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Shreeji inc Ltd

272 CEME main building, Marsh Way

Rainham

RM13 8EU

Country

United Kingdom

NUTS code

- UKI52 - Barking & Dagenham and Havering

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sharing Healthcare Ltd

11 Wheatley Close

Hornchurch

RM11 2DR

Country

United Kingdom

NUTS code

- UKI52 - Barking & Dagenham and Havering

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

De Vere Care Partnership Ltd

Unit 8A

London

IG8 8HD

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £30,000,000

Section V. Award of contract

Lot No

2

Title

East Locality

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2025

V.2.2) Information about tenders

Number of tenders received: 81

Number of tenders received from SMEs: 73

Number of tenders received by electronic means: 81

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Star Care UK Ltd

51-55 Fowler Road

Hainault

IG6 3XE

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Home Sweet Home Care Limited

2 Great Cullings

Romford

RM7 0YL

Country

United Kingdom

NUTS code

- UKI52 - Barking & Dagenham and Havering

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Caronne Care Ltd

18 Church Street

Dagenham

RM10 9UR

Country

United Kingdom

NUTS code

- UKI52 - Barking & Dagenham and Havering

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £30,000,000

Section V. Award of contract

Lot No

3

Title

West Locality

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2025

V.2.2) Information about tenders

Number of tenders received: 81

Number of tenders received from SMEs: 73

Number of tenders received by electronic means: 81

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Aspire Care Services

262, Streatham High Road

London

SW16 1HS

Country

United Kingdom

NUTS code

- UKI45 - Lambeth

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

MiHomecare Limited

1310 Solihull Parkway

Birmingham

B37 7YB

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

No

V.2.3) Name and address of the contractor

Supreme company and sons ltd (T/A Supreme home care)

Unit 2, 96 romford road,

Stratford

E15 4EQ

Country

United Kingdom

NUTS code

- UKI41 - Hackney and Newham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £30,000,000

Section V. Award of contract

Lot No

4

Title

All locations combined

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2025

V.2.2) Information about tenders

Number of tenders received: 81

Number of tenders received from SMEs: 73

Number of tenders received by electronic means: 81

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Aspire Care Services

262 Streatham High Road

London

SW16 1HS

Country

United Kingdom

NUTS code

- UKI45 - Lambeth

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Caronne Care Ltd

18 Church Street

Dagenham

RM10 9UR

Country

United Kingdom

NUTS code

- UKI52 - Barking & Dagenham and Havering

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

De Vere Care Partnership Ltd

Unit 8A

London

IG8 8HD

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

No

V.2.3) Name and address of the contractor

Home Sweet Home Care Limited

2 Great Cullings

Romford

RM7 0YL

Country

United Kingdom

NUTS code

- UKI52 - Barking & Dagenham and Havering

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

MiHomecare Limited

1310 Solihull Parkway

Birmingham

B37 7YB

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

No

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Sharing Healthcare Ltd

11 Wheatley Close

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RM11 2DR

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United Kingdom

NUTS code

- UKI52 - Barking & Dagenham and Havering

The contractor is an SME

Yes

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272 CEME main building, Marsh Way

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Country

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NUTS code

- UKI52 - Barking & Dagenham and Havering

The contractor is an SME

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Country

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Unit 2, 96 romford road,

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E15 4EQ

Country

United Kingdom

NUTS code

- UKI41 - Hackney and Newham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand

London

WC2A 2LL

Country

United Kingdom