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Tender

Street Homeless Support Service

Pembrokeshire County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060678

Procurement identifier (OCID): ocds-h6vhtk-0592ef ([view related notices](#))

Published 29 September 2025, 5:00pm

Scope

Reference

PROC/2526/077

Description

The provision of a Street Homeless Service to help and support those who are street homeless. The Service will work to relieve rough

sleeping, providing relevant advice, support and guidance, improving pathways and access to suitable accommodation including

emergency shelters activated during severe weather emergencies.

The Service will include assertive outreach, drop-in/in-reach and the provision of a severe weather emergency shelter.

Total value (estimated)

- £850,000 excluding VAT
- £1,020,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 2 March 2026 to 1 March 2029
- Possible extension to 1 March 2031
- 5 years

Description of possible extension:

with an option to extend by up to 24 months in 12 month increments

Main procurement category

Services

CPV classifications

- 70000000 - Real estate services
- 85000000 - Health and social work services

Contract locations

- UKL14 - South West Wales

Participation

Legal and financial capacity conditions of participation

As per tender documentation

Technical ability conditions of participation

As per tender documentation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

3 November 2025, 12:00pm

Deadline for requests to participate

7 November 2025, 12:00am

Submission address and any special instructions

<https://etenderwales.bravosolution.co.uk>

ITT reference: itt_119482

Tenders may be submitted electronically

Yes

Languages that may be used for submission

- Welsh
- English

Award decision date (estimated)

28 November 2025

Recurring procurement

Publication date of next tender notice (estimated): 30 September 2030

Award criteria

Name	Type	Weighting
Technical	Quality	60.00%
Commercial	Price	40.00%

Other information

Payment terms

As per terms and conditions

Description of risks to contract performance

Influx of those rough sleeping and associated budget constraints

Budget constraints due to legislative change

General budget constraints

More severe or more frequent severe weather than usual

Unable to mobilise staff cover to open the shelter when activated

Staff shortages

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Documents

Associated tender documents

<https://etenderwales.bravosolution.co.uk>

itt_119582

Technical specifications to be met

<https://etenderwales.bravosolution.co.uk>

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Contracting authority

Pembrokeshire County Council

- Public Procurement Organisation Number: PYMR-6838-HZQY

County Hall

Pembrokeshire

SA61 1TP

United Kingdom

Contact name: Roxanne Kehoe

Email: Roxanne.Kehoe@pembrokeshire.gov.uk

Region: UKL14 - South West Wales

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales