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Tender

The Community Youth Work Offer - NHS Norfolk and Waveney Integrated Care Board

NHS Norfolk and Waveney Integrated Care Board

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060662

Procurement identifier (OCID): ocds-h6vhtk-058e65 ([view related notices](#))

Published 29 September 2025, 4:36pm

Scope

Description

NHS Norfolk and Waveney Integrated Care Board (referred to as the Commissioner) are inviting suitably qualified and experienced providers to express their interest in delivering the Community Youth Work Offer.

The Community Youth Work Offer will provide needs led emotional wellbeing and mental health support for young people aged 11-18 in Norfolk and Waveney with the overall aim to help young people achieve their goals and have improved mental health. The offer will provide one to one and group-based support using Youth Work approaches and will demonstrate a Neighbourhood teams model of working through integration and alignment with existing NHS commissioned, Local Authority, Primary Care Network and VCSE offers.

Young people who access support from this offer are likely to be experiencing social, emotional, and mental health and wellbeing challenges and the provider will be experienced in providing support and promoting recovery for young people with these issues.

Support will be targeted towards young people experiencing health inequalities, and those

not attending education settings. The service will provide holistic and youth-centred support specifically designed to improve health care access for these target groups.

Youth workers will listen to the voice of young people and provide local activities and events for them to attend. These activities and events will aim to improve confidence, self-esteem, and social connections for young people.

The provider will demonstrate appropriate infrastructure to enable delivery of the offer/service across Norfolk and Waveney.

The proposed contract is for a period of 3 years with an annual value of £850,000 per annum full inclusive of any applicable VAT. At the discretion of NHS Norfolk and Waveney ICB and depending on demand and financial availability, up to an additional £100,000 may be awarded per financial year. This is not a guaranteed available sum and should not be factored into financial planning for the service.

To register your interest and submit a bid, please follow the link below, and search for the project reference as detailed: <https://health-family.force.com/s/Welcome>

Project Reference: C390944

Project Name: The Community Youth Work Offer

Total value (estimated)

- £2,125,000 excluding VAT
- £2,550,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- 3 years

Options

The right to additional purchases while the contract is valid.

At the discretion of NHS Norfolk and Waveney ICB and depending on demand and financial availability, up to an additional £100,000 may be awarded per financial year. This is not a guaranteed available sum and should not be factored into financial planning for the service.

Main procurement category

Services

CPV classifications

- 79998000 - Coaching services
- 85312310 - Guidance services
- 85312300 - Guidance and counselling services

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

29 October 2025, 5:00pm

Tender submission deadline

7 November 2025, 12:00pm

Submission address and any special instructions

To register your interest and submit a bid, please follow the link below, and search for the project reference as detailed: <https://health-family.force.com/s/Welcome>

Project Reference: C390944

Project Name: The Community Youth Work Offer

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

15 December 2025

Award criteria

Name	Description	Type	Weighting
Technical	Full details of the award criteria can be found within the procurement documents. Price will be evaluated on a Pass/Fail basis.	Quality	100.00%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

NHS Norfolk and Waveney Integrated Care Board

- Public Procurement Organisation Number: PZYC-6286-DWHT

8th Floor, County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: david.bailey1@nhs.net

Website: <https://www.improvinglivesnw.org.uk/>

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS Arden and Greater East Midlands Commissioning Support Unit

Summary of their role in this procurement: AGCSU is conducting this procurement exercise as agent for and on behalf of the principal(s) (being the Commissioner(s)) with whom the successful Suppliers will ultimately enter contracts for the supply of the Service(s).

- Public Procurement Organisation Number: PLVR-6647-BVMM

Cardinal Square, 10 Nottingham Road

Derby

DE1 3QT

United Kingdom

Email: david.bailey1@nhs.net

Website: <https://www.ardengemcsu.nhs.uk/>

Region: UKF11 - Derby

Contact organisation

Contact [NHS Norfolk and Waveney Integrated Care Board](#) for any enquiries.