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Tender

Christian Action Housing Association - Concierge and Security Services

Christian Action Housing Association Ltd (Enfield)

UK4: Tender notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-060631

Procurement identifier (OCID): ocds-h6vhtk-05a451

Published 29 September 2025, 4:05pm

Scope

Reference

CAHA/CSS/2025

Description

The scope of the Contract is the provision of Concierge and Security Services at specific CAHA supported schemes.

Full details of the schemes and the Services required are contained in the Specification as set out in Appendix 1 of the ITT document.

The Contract is expected to commence in April 2026.

The Contract will last for an initial period of 3 years, with an option to extend at CAHA's discretion for a further 1 year, and 1 additional year, giving a total potential maximum term of 5 years.

The stated estimated value is for the initial 3 year contract period.

The procurement will consist of the following stages:

Stage 1 - Procurement Specific Questionnaire (deadline for submission - 12.00 on 24/10/2025)

Bidders must complete and submit the Procurement Specific Questionnaire (PSQ). The PSQ sets out the conditions of participation for this procurement and will consist of:

- Pass/fail questions
- Information only questions
- Scored questions

The PSQ will used to determine each Bidder's eligibility and suitability to perform the Contract.

The top 5 scoring Bidders in Stage 1 will be shortlisted to Stage 2 Invitation to Tender.

Stage 2 - Invitation to Tender Stage (deadline for submission 12/12/2025)

The Invitation to Tender (ITT) Stage will be used to evaluate each Bidders detailed proposal to deliver the Contract and will consist of:

- Quality evaluation
- Pricing evaluation

Only short listed Bidders are required to complete and submit the ITT document. The ITT document is made available at the PSQ stage for information only and to enable Bidders to gain an understanding of the ITT process should they be short listed.

Please do not complete or submit the ITT document at the PSQ stage.

For more information about this opportunity, please visit the Delta eSourcing portal at:

https://www.delta-esourcing.com/tenders/UK-UK-London:-Security-services./W9B2Z5DXE6

To respond to this opportunity, please click here:

https://www.delta-esourcing.com/respond/W9B2Z5DXE6

Total value (estimated)

• £2,100,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

The Contract will last for an initial period of 3 years, with an option to extend at CAHA's discretion for a further 1 year, and 1 additional year, giving a total potential maximum term of 5 years.

Main procurement category

Services

CPV classifications

• 79710000 - Security services

Participation

Legal and financial capacity conditions of participation

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Technical ability conditions of participation

As set out in the tender document

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

5 December 2025, 12:00pm

Submission type

Tenders

Tender submission deadline

12 December 2025, 12:00pm

Submission address and any special instructions

https://www.bipsolutions.com/

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

9 February 2026

Award criteria

Name	Туре	Weighting
Pricing	Price	50%
Services Delivery	Quality	20%
Contract Management	Quality	12.5%
Customer Care	Quality	12.5%
Social Value	Quality	5%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

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This tender is being administered on behalf of Christian Action Housing Association by Clarity Procurement Solutions Limited.

Contracting authority

Christian Action Housing Association Ltd (Enfield)

Public Procurement Organisation Number: PYWM-4131-CWVH

Benedict House, 82 High Street, 61 Island Centre Way, Enfield

London

EN3 6GS

United Kingdom

Contact name: Nathan Liptrot

Telephone: +441942725438

Email: nathan@clarityprocurement.co.uk

Region: UKI54 - Enfield

Organisation type: Public authority - sub-central government