

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/060622-2025>

Tender

The Provision of Soft Facilities Management Services

Oxleas NHS Foundation Trust

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060622

Procurement identifier (OCID): ocds-h6vhtk-05a44b

Published 29 September 2025, 4:04pm

Scope

Description

The Contracting Authority intends to award a single contract for the provision of a comprehensive range of Soft FM services to support the safe, clean, and efficient operation of its estate. The services will cover cleaning (aligned to NHS standards), waste management, security, reception, patient catering, retail and hospitality, courier logistics, car park management, a 24/7 helpdesk, pest control, window cleaning, grounds and gardens maintenance, patient laundry, portering, water management, meeting room refreshments, and associated administrative support, with subcontracting permitted under the contract.

The initial contract term shall be five (5) years with two (2) optional twenty-four (24) month extension periods.

Total value (estimated)

- £72,000,000 excluding VAT
- £86,400,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 7 December 2026 to 5 December 2031
- Possible extension to 4 December 2035
- 8 years, 11 months, 29 days

Description of possible extension:

Two (2) optional extensions of twenty-four (24) months each

Options

The right to additional purchases while the contract is valid.

An extension may be required when additional time is needed beyond the original deadline to ensure successful delivery.

Main procurement category

Services

CPV classifications

- 79993100 - Facilities management services

Submission

Enquiry deadline

24 October 2025, 10:00am

Submission type

Requests to participate

Deadline for requests to participate

31 October 2025, 10:00am

Submission address and any special instructions

The Atamis Reference Number of this project is C388992.

To obtain further information, including all documentation, please follow these steps:

1. Log in to the supplier portal at <https://health-family.force.com/s/Welcome>
2. Locate the opportunity using 'My Proposals and Quotes' or in 'Find Opportunities'
3. Click Register Interest

Please note that all communication will take place via the Atamis portal.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

13 May 2026

Award criteria

Name	Type	Weighting
Qualitative Score	Quality	55.00%
Commercial Criteria	Price	35.00%
Social value	Quality	10.00%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

This competitive, flexible procedure will be conducted in two (2) stages:

Stage 1: Invitation to Participate – Procurement Specific Questionnaire (PSQ)

Stage 2: Invitation to Submit a Final Tender (ISFT)

Justification for not publishing a preliminary market engagement notice

A Prior Information Notice (PIN) was published in October 2024 to inform suppliers of the Authority's requirement and to invite suppliers to attend a Pre-market Engagement session.

Preliminary market engagement was undertaken in October 2024 with key interested suppliers who are able to provide Soft FM services. A high-level overview of the service requirements was provided as well as estimated timings.

The purpose of this market engagement was to inform the market of the opportunity and the scope of requirements ahead of the formal procurement exercise.

A Full Business Case (FBC) is required to be submitted and approved by Cabinet Office before the Authority can proceed with award of this contract.

Notice Reference Number: FTS-012873

Contracting authority

Oxleas NHS Foundation Trust

- Public Procurement Organisation Number: PMGB-6764-GLGQ

Pinewood House Pinewood Place

Dartford

DA2 7WG

United Kingdom

Contact name: Oxleas Procurement Department

Email: michelle.hodgkiss11@nhs.net

Website: <https://www.oxleas.nhs.uk>

Region: UKJ43 - Kent Thames Gateway

Organisation type: Public authority - central government