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Contract

Procurement of a Security Operations Centre (SOC) Solutions

Sheffield Hallam University

F03: Contract award notice

Notice identifier: 2025/S 000-060584

Procurement identifier (OCID): ocds-h6vhtk-05a438

Published 29 September 2025, 3:25pm

Section I: Contracting authority

I.1) Name and addresses

Sheffield Hallam University

City Campus

Sheffield

S11WB

Email

strategicprocurement@shu.ac.uk

Country

United Kingdom

Region code

UKE32 - Sheffield

UK Register of Learning Providers (UKPRN number)

10005790

Internet address(es)

Main address

<http://www.shu.ac.uk>

I.4) Type of the contracting authority

Other type

Body Govern by Pubic Law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Procurement of a Security Operations Centre (SOC) Solutions

Reference number

2526-09-DTS-JM

II.1.2) Main CPV code

- 72212732 - Data security software development services

II.1.3) Type of contract

Services

II.1.4) Short description

The University requires the provision of a managed Security Operations Centre (SOC) service to provide continuous cyber security monitoring, threat detection, and incident response across its IT infrastructure.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £561,137.67

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE32 - Sheffield

II.2.4) Description of the procurement

Description of the Procurement

The University requires the provision of a managed Security Operations Centre (SOC) service to provide continuous cyber security monitoring, threat detection, and incident response across its IT infrastructure.

Nature of Services

24 hours a day, 365 days a year monitoring of University systems and networks.

Analysis of security events and escalation of incidents to the University's Digital Technology Services (DTS) team where further investigation is required.

Authority for the SOC provider to take immediate protective action, including the disconnection of systems, in the event of confirmed malicious activity.

Delivery of assurance, intelligence and reporting to support the University's overall cyber security posture and to maintain eligibility for cyber security insurance.

Quantity / Scope

A single contract covering the full scope of University IT systems.

Continuous (24/365) managed service provision.

Contract term: up to 4 years, commencing October 2025.

Requirements

The service must meet the requirements of cyber security insurance providers and underpin the University's ability to participate in research and consultancy contracts.

The supplier must demonstrate proven capability to deliver resilient SOC services within a Higher Education or comparable complex technical environment.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract is awarded without prior publication in the Find a Tender service as it is made under the G-Cloud 14 Framework Agreement (RM1557.14). In line with Regulation 33 of the Public Contracts Regulations 2015, contracts may be awarded under a framework agreement without further publication, provided the framework has been lawfully established. G-Cloud 14 was procured compliantly and includes the required SOC services, making this direct award a lawful and compliant route to market.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

2526-09-DTS-JM

Title

Procurement of a Security Operations Centre (SOC) Solutions

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2025

V.2.2) Information about tenders

Number of tenders received: 01

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

KHIPU Networks Ltd

3 Waterfront Business Park Fleet,

Hampshire

GU51 3TW

Country

United Kingdom

NUTS code

- UKJ3 - Hampshire and Isle of Wight

Companies House

5218573

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £561,137.67

Total value of the contract/lot: £561,137.67

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Sheffield Hallam University

Furnival Works

Sheffield

S1 4QT

Country

United Kingdom