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Tender

Mental Health Community Support

Tameside Metropolitan Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060503

Procurement identifier (OCID): ocds-h6vhtk-05a3ff ([view related notices](#))

Published 29 September 2025, 1:42pm

Scope

Reference

DN792206

Description

The Service will provide community-based support for people recovering from mental ill-health. It will play a key role in linking them with existing community networks and opportunities. The Service will be available to people 18 to 65 years of age receiving mental health services under the Care Act Eligibility Guidance in that: each person has eligible needs and each person is ordinarily resident in the borough of Tameside.

The service will incorporate a delivery model encompassing the following key areas

- Community recovery
- Short term intensive support following hospital discharge
- Crisis support

The Service will operate a model based on the principles of recovery, reablement and habilitation, aimed at supporting people recovering from mental ill-health to move through the service by providing the opportunity and confidence to regain some of the skills lost as a consequence of mental ill health.

The support will enable people to regain or learn new skills to help maintain long term independence and confidence to gain or retain employment, carry out activities and develop relationships that give their lives purpose and meaning, with a focus on promoting choice, control, independent living, social inclusion and wellbeing.

Total value (estimated)

- £1,400,000 excluding VAT
- £1,400,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 31 March 2026 to 30 March 2031
- Possible extension to 31 March 2033
- 7 years, 1 day

Description of possible extension:

Extension options - 2 Years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKD3 - Greater Manchester

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

10 October 2025, 12:00pm

Tender submission deadline

20 October 2025, 12:00pm

Submission address and any special instructions

<https://www.the-chest.org.uk/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

5 January 2026

Award criteria

Name	Description	Type	Weighting
Price	Detail a case study that demonstrates your organisational approach to supporting an individual on their supported journey. Use examples where you have achieved positive outcomes in challenging circumstances i.e. safeguarding, behaviours that challenge, legal frameworks and fluctuating capacity. We will be taking into consideration, amongst other things: • Evidence based outcomes monitoring • Communication • Partnership working • MCA guidance • Risk management	Price	30%

Name	Description	Type	Weighting
Experience	Using examples from practice, detail how your Organisation has the expertise, experience, values and infrastructure to deliver Mental Health Community Support in Tameside. We will be considering, amongst other things: • Experience of service delivery, with a focus on person-centred, asset-based approaches • Leadership model and staffing structure you will implement to support delivery in Tameside (including deliverable hours) Monitoring/achieving identified outcomes	Quality	10%

Name	Description	Type	Weighting
Contract Management - Person Centred Support and Demand	Using examples from practice, detail how you will work with the Council to manage change across the contract term in relation to need, whilst ensuring activities and support are not disrupted? We will be considering, amongst other things, how you will: • Effective communication and reporting • Deliver person and community centred support • Manage demand and workforce issues • Support people with a range of, often fluctuating, needs within the resource available.	Quality	10%

Name	Description	Type	Weighting
Workforce	Staff consistency, retention and skills in understanding Mental Health are important to individuals who use this service. As a Mental Health provider, we know you face particular challenges when recruiting, inducting and retaining staff. With reference to examples from practice, please detail: a) Your organisational approach to recruiting and retaining great staff? b) How you will have in place an appropriately valued, trained and competent workforce to support people with varying levels of need?	Quality	10%

Name	Description	Type	Weighting
Outcomes	The service will have a focus on the delivery of a reablement, recovery and least restrictive practice model. What do you see as the benefits of this and how will you ensure individual outcomes are achieved in the delivery of this contract? We will be taking into consideration amongst other things: • Understanding of principles of reablement and demonstration as to how this will be implemented in the contract • Recognition of the challenges and risk in supporting step up/step down and supporting an individual to maintain their identity and independence • Examples of practice in delivering proactive, creative and innovative care, and working to support individuals with highly complex needs including personality disorders / substance misuse / dual diagnosis (this reference is not exhaustive)	Quality	10%

Name	Description	Type	Weighting
Social Value (Quantitative)	Detail a case study that demonstrates your organisational approach to supporting an individual on their supported journey. Use examples where you have achieved positive outcomes in challenging circumstances i.e. safeguarding, behaviours that challenge, legal frameworks and fluctuating capacity. We will be taking into consideration, amongst other things: • Evidence based outcomes monitoring • Communication • Partnership working • MCA guidance • Risk management	Quality	10%

Name	Description	Type	Weighting
Social Value (Qualitative)	Detail a case study that demonstrates your organisational approach to supporting an individual on their supported journey. Use examples where you have achieved positive outcomes in challenging circumstances i.e. safeguarding, behaviours that challenge, legal frameworks and fluctuating capacity. We will be taking into consideration, amongst other things: • Evidence based outcomes monitoring • Communication • Partnership working • MCA guidance • Risk management	Quality	10%
Voice of the Individual	How will you take measures to ensure Individuals who use the service have a voice in the day-to-day delivery, that stimulates coproduction and demonstrates clear and committed work to embedding this in practice?	Quality	5%

Name	Description	Type	Weighting
Case Study	Detail a case study that demonstrates your organisational approach to supporting an individual on their supported journey. Use examples where you have achieved positive outcomes in challenging circumstances i.e. safeguarding, behaviours that challenge, legal frameworks and fluctuating capacity. We will be taking into consideration, amongst other things: • Evidence based outcomes monitoring • Communication • Partnership working • MCA guidance • Risk management	Quality	5%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Reduced tendering period

Yes

Light touch contract - no minimum

Documents

Associated tender documents

[1. ITT Invite and Instructions \(To be read\) v4.docx](#)

ITT Instruction Document

[2. Specification \(To be read\).docx](#)

Contracting authority

Tameside Metropolitan Borough Council

- Public Procurement Organisation Number: PVWB-2493-LWTQ

Tameside One

Ashton under Lyne

OL6 0GS

United Kingdom

Email: procurement@star-procurement.gov.uk

Region: UKD35 - Greater Manchester South East

Organisation type: Public authority - sub-central government