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Contract

HMRC Virtual Desktop Service (vSTRIDE)

HM Revenue & Customs

F03: Contract award notice

Notice identifier: 2025/S 000-060427

Procurement identifier (OCID): ocds-h6vhtk-05a3d4

Published 29 September 2025, 11:32am

Section I: Contracting authority

I.1) Name and addresses

HM Revenue & Customs

100 Parliament Street

London

SW1A2BQ

Contact

Mandy Beames

Email

mandy.beames@hmrc.gov.uk

Telephone

+44 3000501015

Country

United Kingdom

Region code

UKI32 - Westminster

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.hmrc.gov.uk

Buyer's address

www.hmrc.gov.uk

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HMRC Virtual Desktop Service (vSTRIDE)

Reference number

SR2377102626

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of virtual desktop service within HMRC

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £10,103,673

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

HMRC requires a virtualised desktop hosted platform to enable remote access to the HMRC environment for a range of user cases, this was procured via the gCloud 14 framework.

This is a 3 year contract with the option to extend for one additional 12 month period.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

This is a 3 year contract with the option to extend for one additional 12 month period.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Call -off via the GCloud Framework

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

IBM United kingdom limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

741598

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,103,673

Total value of the contract/lot: £10,103,673

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

HMRC

London

Country

United Kingdom