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Tender

South Western Ambulance Service NHS Foundation Trust - Provision of Taxi Services

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UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060397

Procurement identifier (OCID): ocds-h6vhtk-051b08 ([view related notices](#))

Published 29 September 2025, 10:38am

Scope

Description

Framework agreement for taxi services in South West England to transport clinically stable patients who do not require a front-line A&E ambulance.

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £3,165,000 excluding VAT

- £3,798,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 12 January 2026 to 11 January 2034
- 8 years

Main procurement category

Services

CPV classifications

- 60120000 - Taxi services

Contract locations

- UKK - South West (England)

Lot constraints

Description of how multiple lots may be awarded:

The framework will be divided into lots based on geographic regions.

Suppliers are welcome to apply for more than one lot.

The geographical lots are as follows;

Lot 1 - Cornwall

Lot 2 - Devon

Lot 3 - Somerset

Lot 4 - Dorset

Lot 5 - Wiltshire

Lot 6 - Gloucestershire

Lot 7 - Bristol

Taxi providers may be used across county borders if they are deemed the most suitable option.

Lot 1. Provision of Taxi Services - Cornwall

Description

This lot includes journeys that are within the boundaries of Cornwall, covering the main towns, cities, and neighbouring parishes. It also encompasses cross-border journeys where, for operational reasons, the collection or drop-off point may extend into other counties if this is considered the most suitable option.

Lot value (estimated)

- £275,000 excluding VAT
- £330,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Provision of Taxi Services - Devon

Description

This lot includes journeys that are within the boundaries of Devon, covering the main towns, cities, and neighbouring parishes. It also encompasses cross-border journeys where, for operational reasons, the collection or drop-off point may extend into other counties if this is considered the most suitable option.

Lot value (estimated)

- £650,000 excluding VAT
- £780,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Provision of Taxi Services - Somerset

Description

This lot includes journeys that are within the boundaries of Somerset, covering the main towns, cities, and neighbouring parishes. It also encompasses cross-border journeys where, for operational reasons, the collection or drop-off point may extend into other counties if this is considered the most suitable option.

Lot value (estimated)

- £640,000 excluding VAT
- £768,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Provision of Taxi Services - Dorset**Description**

This lot includes journeys that are within the boundaries of Dorset, covering the main towns, cities, and neighbouring parishes. It also encompasses cross-border journeys where, for operational reasons, the collection or drop-off point may extend into other counties if this is considered the most suitable option.

Lot value (estimated)

- £340,000 excluding VAT
- £408,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 5. Provision of Taxi Services - Wiltshire

Description

This lot includes journeys that are within the boundaries of Wiltshire, covering the main towns, cities, and neighbouring parishes. It also encompasses cross-border journeys where, for operational reasons, the collection or drop-off point may extend into other counties if this is considered the most suitable option.

Lot value (estimated)

- £415,000 excluding VAT
- £498,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 6. Provision of Taxi Services - Gloucestershire

Description

This lot includes journeys that are within the boundaries of Gloucestershire covering the main towns, cities, and neighbouring parishes. It also encompasses cross-border journeys where, for operational reasons, the collection or drop-off point may extend into other counties if this is considered the most suitable option.

Lot value (estimated)

- £360,000 excluding VAT
- £432,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 7. Provision of Taxi Services - Bristol

Description

This lot includes journeys that are within the boundaries of Bristol, covering the city, neighbouring towns and parishes. It also encompasses journeys where, for operational reasons, the collection or drop-off point may extend into other counties if this is considered the most suitable option.

Lot value (estimated)

- £485,000 excluding VAT

- £582,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Open framework scheme end date (estimated)

11 January 2034

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

Call-off as required

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Establishing party only

Participation

Particular suitability

Lot 1. Provision of Taxi Services - Cornwall

Lot 2. Provision of Taxi Services - Devon

Lot 3. Provision of Taxi Services - Somerset

Lot 4. Provision of Taxi Services - Dorset

Lot 5. Provision of Taxi Services - Wiltshire

Lot 6. Provision of Taxi Services - Gloucestershire

Lot 7. Provision of Taxi Services - Bristol

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

20 October 2025, 12:00pm

Tender submission deadline

27 October 2025, 12:00pm

Submission address and any special instructions

<https://health-family.force.com/s/Welcome>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

12 December 2025

Recurring procurement

Publication date of next tender notice (estimated): 1 December 2025

Award criteria

Name	Description	Type	Weighting
Technical	Technical Evaluation	Quality	70.00%
Cost	Cost Evaluation	Cost	30.00%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

South Western Ambulance Service NHS Foundation Trust

- Public Procurement Organisation Number: PQXD-1311-BRXL

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Exeter

EX2 7HY

United Kingdom

Email: andrea.nicholls@swast.nhs.uk

Website: <https://www.swast.nhs.uk>

Region: UKK43 - Devon CC

Organisation type: Public authority - central government