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Award

IDox Maintenance and Software

Epsom and Ewell Borough Council

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060390

Procurement identifier (OCID): ocds-h6vhtk-05a3c3

Published 29 September 2025, 10:26am

Scope

Description

Provision of IDox Maintenance Services and Software

Contract 1. IDox Maintenance and Software

Supplier

- IDOX SOFTWARE LTD

Contract value

- £276,340 excluding VAT
- £331,608 including VAT

Above the relevant threshold

Earliest date the contract will be signed

27 October 2025

Contract dates (estimated)

- 30 October 2025 to 29 October 2028
- 3 years

Main procurement category

Services

CPV classifications

- 72260000 - Software-related services

Contract locations

- UKJ26 - East Surrey
-

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

The Local Government Reorganisation harmonisation is expected to take several years, during which time common services will be aligned across the new unitary authorities. Depending on the outcome, either two or three councils within the likely [EastSurrey.gov](https://www.eastsurrey.gov.uk) structure will already be using a variety of IDOX software products. The proposed three-year contract extension provides a sensible window to plan and, if necessary, migrate to a new solution in a coordinated and cost-effective manner.

Supplier

IDOX SOFTWARE LTD

- Companies House: 02933889

- Public Procurement Organisation Number: PYXN-6943-DMZG

Unit 5, Woking 8, Forsyth Road

Woking

GU21 5SB

United Kingdom

Email: bidteam@idoxgroup.com

Website: <https://www.idoxgroup.com/>

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. IDox Maintenance and Software

Contracting authority

Epsom and Ewell Borough Council

- Public Procurement Organisation Number: PYXN-1576-NDDT

The Parade, Town Hall

Epsom

KT18 5BY

United Kingdom

Email: procurement@epsom-ewell.gov.uk

Region: UKJ26 - East Surrey

Organisation type: Public authority - sub-central government