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Award

## **IDox Maintenance and Software**

Epsom and Ewell Borough Council

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060390

Procurement identifier (OCID): ocds-h6vhtk-05a3c3 ([view related notices](#))

Published 29 September 2025, 10:26am

### **Scope**

### **Description**

Provision of IDox Maintenance Services and Software

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## **Contract 1. IDox Maintenance and Software**

### **Supplier**

- IDOX SOFTWARE LTD

## **Contract value**

- £276,340 excluding VAT
- £331,608 including VAT

Above the relevant threshold

## **Earliest date the contract will be signed**

27 October 2025

## **Contract dates (estimated)**

- 30 October 2025 to 29 October 2028
- 3 years

## **Main procurement category**

Services

## **CPV classifications**

- 72260000 - Software-related services

## **Contract locations**

- UKJ26 - East Surrey
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## Other information

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Direct award

### Direct award justification

Single supplier - technical reasons

The Local Government Reorganisation harmonisation is expected to take several years, during which time common services will be aligned across the new unitary authorities. Depending on the outcome, either two or three councils within the likely [EastSurrey.gov](https://www.eastsurrey.gov.uk) structure will already be using a variety of IDOX software products. The proposed three-year contract extension provides a sensible window to plan and, if necessary, migrate to a new solution in a coordinated and cost-effective manner.

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## Supplier

### IDOX SOFTWARE LTD

- Companies House: 02933889

- Public Procurement Organisation Number: PYXN-6943-DMZG

Unit 5, Woking 8, Forsyth Road

Woking

GU21 5SB

United Kingdom

Email: [bidteam@idoxgroup.com](mailto:bidteam@idoxgroup.com)

Website: <https://www.idoxgroup.com/>

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. IDox Maintenance and Software

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## Contracting authority

### **Epsom and Ewell Borough Council**

- Public Procurement Organisation Number: PYXN-1576-NDDT

The Parade, Town Hall

Epsom

KT18 5BY

United Kingdom

Email: [procurement@epsom-ewell.gov.uk](mailto:procurement@epsom-ewell.gov.uk)

Region: UKJ26 - East Surrey

Organisation type: Public authority - sub-central government