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Contract

APP Scams Evaluation Consultancy

Financial Conduct Authority

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060377

Procurement identifier (OCID): ocds-h6vhtk-0548c7 ([view related notices](#))

Published 29 September 2025, 10:10am

Scope

Reference

C3365

Description

The Financial Conduct Authority (FCA) is establishing a contractual mechanism for the Payments Systems Regulator (PSR), who have procured a supplier to deliver an independently conducted evaluation of its key policies on Authorised Push Payment (APP) fraud - particularly focusing on the reimbursement requirement. This is principally an impact evaluation, though in addition to the analysis of the policies' impacts we require the chosen supplier to provide an independent view on the effectiveness of the policies at achieving their target outcomes. The final analysis and independent view of the policies' effectiveness will be published in the form of a report.

Contract 2. PSR APP Scams Evaluation

Supplier

- [Frontier Economics Limited](#)

Contract value

- £459,683 excluding VAT
- £551,619.60 including VAT

Above the relevant threshold

Date signed

18 September 2025

Contract dates

- 19 September 2025 to 31 May 2026
- 8 months, 12 days

Main procurement category

Services

CPV classifications

- 79419000 - Evaluation consultancy services
- 79311410 - Economic impact assessment
- 79311400 - Economic research services
- 79400000 - Business and management consultancy and related services

Contract locations

- UK - United Kingdom

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

Frontier Economics Limited

- Companies House: 03752719

65 Clifton Street, Hackney

London

EC2A 4JE

United Kingdom

Email: hello@frontier-economics.com

Region: UKI41 - Hackney and Newham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2. PSR APP Scams Evaluation

Contracting authority

Financial Conduct Authority

- Public Procurement Organisation Number: PTYH-4442-XPRH

12 Endeavour Square

London

E20 1JN

United Kingdom

Contact name: FCA Procurement

Email: fcaprocurement@fca.org.uk

Website: <http://www.fca.org.uk>

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government