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Contract

## **HF/R001 - Digital Social Care Record System**

Hillcrest

F03: Contract award notice

Notice identifier: 2025/S 000-060368

Procurement identifier (OCID): ocds-h6vhtk-04f832

Published 29 September 2025, 9:46am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hillcrest

1 Explorer Road

Dundee

DD2 1EG

#### **Email**

[tenders@hillcrest.org.uk](mailto:tenders@hillcrest.org.uk)

#### **Telephone**

+44 382564700

#### **Country**

United Kingdom

#### **NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.hillcrest.org.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA12242](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA12242)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HF/R001 - Digital Social Care Record System

#### **II.1.2) Main CPV code**

- 48100000 - Industry specific software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Hillcrest wish to provision a Digital Care Record System software solution which standardises, streamlines and improves overall record keeping via a centralised hub.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £206,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

#### **II.2.4) Description of the procurement**

Hillcrest Futures works across Scotland providing a wide range of services in the areas of physical and learning disabilities, autism, and older people. Also, supporting positive mental health and wellbeing, homelessness and drug, alcohol and recovery services. We work in people's homes, out in the community and in both temporary and supported accommodation providing support from 1 hour a week to 24 hours a day.

Currently Hillcrest Futures complete a variety of electronic and paper records and

documentation for all the people we support. For example, care and support plans, risk assessments, and medication records. We are seeking to procure and implement a Digital Care Record System software solution which standardises, streamlines and improves overall record keeping through providing a centralised hub of all client information and includes the following considerations:

- customisable to meet our business needs - We have a diverse range of services and wish to utilise this across our organisation.
- accessible - We need it to work both on and offline, as well as have an intuitive user interface which considers the varying abilities of people who use technology (user friendly).
- excellent reporting functionality - We need it to be able to provide an easy mechanism for monitoring and auditing of our management information and service provision.
- adhere to all our Data Protection and Cyber Security requirements - Privacy of our client information is a high priority and we need to be assured that you can protect our organisational data and ensure that only authorised individuals have access as required.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality Questionnaire / Weighting: 17.5%

Quality criterion - Name: Product Presentation / Weighting: 28%

Quality criterion - Name: Requirements List / Weighting: 24.5%

Price - Weighting: 30%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-011028](#)

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## **Section V. Award of contract**

### **Contract No**

HF/R001

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 8

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Unicorn Training

Telephone House, , 17 Christchurch Road

Bournemouth

BH1 3NE

Telephone

+44 8456453300

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £206,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:811273)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Dundee Sheriff Court

Dundee

Country

United Kingdom