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Tender

Innovation Accelerator for Social Care business challenges

Oxfordshire County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060333

Procurement identifier (OCID): ocds-h6vhtk-052bee ([view related notices](#))

Published 28 September 2025, 12:06pm

Scope

Reference

I-4258

Description

Innovate Oxfordshire (part of Oxfordshire County Council) is proud to announce the initiation of a competitive flexible procedure (CFP) tender process, in alignment with our Local Government Accelerator - the first of its kind in the UK, with its first Call to Action focused specifically on Adult Social Care.

The Accelerator is designed to fast-track innovation within local government by supporting the development, testing, and scaling of transformative solutions that meet real-world challenges. By fostering collaboration between Local Authorities, Innovators, and Sector Experts, the Accelerator plays a critical role in improving outcomes for residents, reducing system pressures, and enabling smarter, more sustainable service delivery.

The CFP has three stages as shown below and suppliers will be selected/deselected at each stage by reference to the evaluation criteria defined in the ITT.

Stage 1 - Participation stage

Stage 2 - Presentation and demonstration stage

Stage 3 - Proof of Concept (POC) trial

Tenderers that are short-listed to participate in the POC trial will be expected to operate their proposed solution, at their cost, for a period of 12 weeks.

The Council is not obligated to Contract any solution proposed

The Council tender documents will be published on its e-tendering portal called Proactis and hosted on the South East Business Portal found at <https://sebp.due-north.com/>

Total value (estimated)

- £1,500,000 excluding VAT
- £1,800,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 June 2026 to 31 May 2029
- Possible extension to 31 May 2032
- 6 years

Description of possible extension:

Optional extensions of 3years in aggregate

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKJ14 - Oxfordshire

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

16 October 2025, 6:00pm

Submission type

Tenders

Tender submission deadline

24 October 2025, 12:00pm

Submission address and any special instructions

The Council uses an e-tendering system called Proactis which is hosted on the South East Business Portal. It can be accessed via the following link South East Business Portal.

<https://sebp.due-north.com/>

All of the documentation and communications for this opportunity will be/has been issued via this e-tendering Portal located under reference DN775676. Please use the messaging functionality within the Portal to raise any clarification question(s) regarding this ITT

To use the portal Tenderers must be registered on the Portal. If not registered this is a simple process that can be undertaken from the landing page of the above site

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

18 May 2026

Award criteria

Name	Description	Type
Quality - Pass Fail	Pass/Fail - participation criteria Applicable to all Tenderers responses to Part 1 and also subsequent stages if they are selected	Quality
Price	Indicative pricing This criteria will only be used for Tenderers selected to participate in Stage 2 of the CFP as defined in the ITT	Price
Quality - Scored (Technical)	Scored criteria for Technical This will be used at Stage 1 of the CFP as identified in the ITT	Quality
Quality - Proof of Concept (POC)	Assessment of outcomes of POC trial and benefit generated This criteria will only be used for Tenderers selected to participate in Stage 3 of the CFP as defined in the ITT	Quality
Quality - Presentation and demonstration	This criteria will only be used for Tenderers selected to participate in Stage 2 of the CFP as defined in the ITT	Quality

Weighting description

Pass/Fail Criteria

Scored Criteria

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

There three stages of this procurement

1>An initial Participation stage

2>A Presentation and demonstration stage

3>A Proof of Concept trial.

Tenders will be validated at each stage and selected/de-selected based on the published ITT evaluation criteria.

Contracting authority

Oxfordshire County Council

- Public Procurement Organisation Number: PZNW-8281-MHNM

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Organisation type: Public authority - sub-central government