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Tender

Street Outreach Settlement

London Borough of Croydon

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060320

Procurement identifier (OCID): ocds-h6vhtk-05a39e

Published 26 September 2025, 5:42pm

Scope

Reference

LBC/TN/502

Description

Croydon Council is looking for a supplier to provide a new Street Outreach, Tenancy Sustainment and Resettlement Service aligns with Croydon's Rough Sleeping and Homelessness. The street outreach, casework and move on services for people who are street homeless in

Croydon, which together make up the Outreach Service. The service includes street outreach,

resettlement and tenancy sustainment service, a floating support service and Substance Misuse

worker. Together the service provides a seamless service to identify individuals who are street

homeless, enable a move off the streets and to prevent a return to the streets.

This opportunity is available on the Croydon Tenders portal <https://intendhost.co.uk/croydontenders.aspx/Home>

Total value (estimated)

- £2,300,000 excluding VAT
- £2,760,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 March 2026 to 28 February 2033
- 7 years

Main procurement category

Services

CPV classifications

- 75200000 - Provision of services to the community
- 98000000 - Other community, social and personal services
- 85312000 - Social work services without accommodation

Contract locations

- UKI62 - Croydon

Submission

Enquiry deadline

20 October 2025, 5:00pm

Tender submission deadline

25 October 2025, 12:00pm

Submission address and any special instructions

<https://in-tendhost.co.uk/croydontenders.aspx/Home>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

5 January 2026

Award criteria

Name	Description	Type
Simple description	As stated in the tender documents	Price

Weighting description

As stated in the tender documents

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Justification for not publishing a preliminary market engagement notice

Market engagement was carried out prior PA2023 implementation

Documents

Associated tender documents

<https://in-tendhost.co.uk/croydontenders.aspx/Home>

The documents are available on the Croydon Tenders portal

Contracting authority

London Borough of Croydon

- Public Procurement Organisation Number: PJTH-3594-VXYL

Bernard Wetherill House, Fell Road

Croydon

CR01EA

United Kingdom

Contact name: Sheniz Wallace

Email: sheniz.wallace@croydon.gov.uk

Region: UKI62 - Croydon

Organisation type: Public authority - sub-central government