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Tender

## Street Outreach Settlement

London Borough of Croydon

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060320

Procurement identifier (OCID): ocds-h6vhtk-05a39e

Published 26 September 2025, 5:42pm

## Scope

## Reference

LBC/TN/502

## Description

Croydon Council is looking for a supplier to provide a new Street Outreach, Tenancy Sustainment and Resettlement Service aligns with Croydon's Rough Sleeping and Homelessness. The street outreach, casework and move on services for people who are street homeless in

Croydon, which together make up the Outreach Service. The service includes street outreach,

resettlement and tenancy sustainment service, a floating support service and Substance Misuse

worker. Together the service provides a seamless service to identify individuals who are street

homeless, enable a move off the streets and to prevent a return to the streets.

This opportunity is available on the Croydon Tenders portal <https://intendhost.co.uk/croydontenders.aspx/Home>

### **Total value (estimated)**

- £2,300,000 excluding VAT
- £2,760,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 March 2026 to 28 February 2033
- 7 years

### **Main procurement category**

Services

### **CPV classifications**

- 75200000 - Provision of services to the community
- 98000000 - Other community, social and personal services
- 85312000 - Social work services without accommodation

### **Contract locations**

- UKI62 - Croydon

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## **Submission**

### **Enquiry deadline**

20 October 2025, 5:00pm

### **Tender submission deadline**

25 October 2025, 12:00pm

### **Submission address and any special instructions**

<https://in-tendhost.co.uk/croydontenders.aspx/Home>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

### **Award decision date (estimated)**

5 January 2026

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## Award criteria

Name	Description	Type
Simple description	As stated in the tender documents	Price

## Weighting description

As stated in the tender documents

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## Other information

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Open procedure

### Special regime

Light touch

### Justification for not publishing a preliminary market engagement notice

Market engagement was carried out prior PA2023 implementation

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## Documents

### Associated tender documents

<https://in-tendhost.co.uk/croydontenders.aspx/Home>

The documents are available on the Croydon Tenders portal

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## Contracting authority

### London Borough of Croydon

- Public Procurement Organisation Number: PJTH-3594-VXYL

Bernard Wetherill House, Fell Road

Croydon

CR01EA

United Kingdom

Contact name: Sheniz Wallace

Email: [sheniz.wallace@croydon.gov.uk](mailto:sheniz.wallace@croydon.gov.uk)

Region: UKI62 - Croydon

Organisation type: Public authority - sub-central government