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Tender

## **Disagreement Resolution and SEND Mediation**

North East Lincolnshire Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060306

Procurement identifier (OCID): ocds-h6vhtk-05a393 ([view related notices](#))

Published 26 September 2025, 5:00pm

### **Scope**

### **Reference**

100671

### **Description**

The Authority are seeking to commission an independent SEND Dispute Disagreement Resolution and Mediation Service for parents and carers to d independent disagreement and mediation service in respect of children and young people with special educational needs who are residents of North East Lincolnshire.

### **Total value (estimated)**

- £150,000 excluding VAT
- £180,000 including VAT

Below the relevant threshold

### **Contract dates (estimated)**

- 1 November 2025 to 31 October 2028
- Possible extension to 31 October 2030
- 5 years

Description of possible extension:

2 x 12 months extensions

### **Main procurement category**

Services

### **CPV classifications**

- 85300000 - Social work and related services
- 80100000 - Primary education services
- 80200000 - Secondary education services
- 85100000 - Health services

### **Contract locations**

- UK - United Kingdom

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### **Participation**

## **Particular suitability**

- Small and medium-sized enterprises (SME)
  - Voluntary, community and social enterprises (VCSE)
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## **Submission**

### **Enquiry deadline**

20 October 2025, 5:00pm

### **Tender submission deadline**

24 October 2025, 12:00pm

### **Submission address and any special instructions**

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=95303&B=](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=95303&B=)

### **Tenders may be submitted electronically**

Yes

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## **Award criteria**

Quality Weighting - 70% Cost Weighting - 30%

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## Procedure

### Procedure type

Below threshold - open competition

### Special regime

Light touch

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## Contracting authority

### North East Lincolnshire Borough Council

- Public Procurement Organisation Number: PXNN-3676-XCQV

Municipal Offices, Town Hall Square

Grimsby, North East Lincolnshire

DN31 1HU

United Kingdom

Contact name: Lisa Burton

Telephone: +44 01472000000

Email: [procurement@nelincs.gov.uk](mailto:procurement@nelincs.gov.uk)

Website: <https://www.nelincs.gov.uk>

Region: UKE13 - North and North East Lincolnshire

Organisation type: Public authority - sub-central government