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Tender

MOPAC Victims Voice Forum for London's Black Communities

Mayor's Office for Policing and Crime

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060278

Procurement identifier (OCID): ocds-h6vhtk-05676f ([view related notices](#))

Published 26 September 2025, 4:05pm

Scope

Reference

MOPAC 1232

Description

MOPAC invites bids to establish and operate a "Victim Voice Forum" for victims from London's Black communities to inform Metropolitan Police Service (MPS) and MOPAC policy and practice on victim care for these communities.

Victim satisfaction with the Metropolitan Police Service (the Met) has not been high for some time and the Casey Review highlighted that trust needs to be rebuilt with Londoners and with victims of crime. To help achieve this, the Met is reviewing how victims are looked after when they come into contact with the police: from the first point of contact through to justice outcomes. The Met wants to provide better, more consistent victim care to rebuild lost confidence and place victims at the heart of what they do.

This can only be achieved by involving victims in the improvement process, hence we are establishing the Victim Voice Forum (VVF) programme, giving a voice to specific victim

groups with low trust and confidence in the police:

Victims from London's Black communities

Victims/survivors of violence against women and girls

LGBTQ+ victims

Disabled victims

The Mayor's Office for Policing and Crime (MOPAC) would like to engage the services of a Black community organisation to establish and run the forum for victims from London's Black communities.

The provider will recruit participants to the VVF for victims from London's Black communities and provide the administration and facilitation of VVF meetings, including sourcing venues for meetings and arranging to cover the remuneration and expenses of participants.

The VVF for victims from London's Black communities should consist of 10-12 participants, from a range of backgrounds and geographical areas and with recent experiences of different types of criminal victimisation. They should have a passion to work with MOPAC and the MPS to improve victim care and increase confidence in reporting crime to the police.

The provider will also be expected to assist with agenda development and feedback capture to assist with the wider VVF programme.

The contract will begin in January 2026 and will run for an initial term of 2.5 years, valued at £50,000. There will be two optional one-year extensions, each valued at £20,000 per year.

To respond to this opportunity, please click here: <https://www.delta-esourcing.com/respond/Q645EVCKS2>

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Total value (estimated)

- £90,000 excluding VAT
- £108,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 12 January 2026 to 10 July 2028
- Possible extension to 9 July 2030
- 4 years, 5 months, 29 days

Description of possible extension:

There will be two options to extend for up to one year each, exercised at the discretion of MOPAC.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI - London
-

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

17 October 2025, 5:00pm

Tender submission deadline

24 October 2025, 12:00pm

Submission address and any special instructions

To respond to this opportunity, please click here: <https://www.delta-esourcing.com/respond/Q645EVCKS2>

Tenders may be submitted electronically

Yes

Award criteria

| Name | Description | Type | Weighting |
|---------|-------------|---------|-----------|
| Quality | Quality | Quality | 100% |

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Contracting authority

Mayor's Office for Policing and Crime

- Public Procurement Organisation Number: PTMT-7816-YCQG

169 Union Street

London

SE1 0LL

United Kingdom

Email: MOPACProcurement@mopac.london.gov.uk

Region: UKI44 - Lewisham and Southwark

Organisation type: Public authority - sub-central government