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Contract

Digital Scheme Based Solutions

Connexus Homes Limited

F03: Contract award notice

Notice identifier: 2025/S 000-060262

Procurement identifier (OCID): ocids-h6vhtk-044e61

Published 26 September 2025, 3:45pm

Section I: Contracting authority

I.1) Name and addresses

Connexus Homes Limited

The Gateway, The Auction Yard

Craven Arms

SY79BW

Contact

Jayne Stringer

Email

jayne.stringer@connexus-group.co.uk

Country

United Kingdom

Region code

UKG22 - Shropshire CC

Mutuals Public Register

8376

Internet address(es)

Main address

<https://connexus-group.co.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Other type

Housing Association

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Scheme Based Solutions

II.1.2) Main CPV code

- 32500000 - Telecommunications equipment and supplies

II.1.3) Type of contract

Supplies

II.1.4) Short description

As part of the digital switchover, Connexus Homes Limited are looking for a transformative digital solution to replace its existing scheme alarm provision which is not compatible with the new digital standards within existing schemes to ensure it fully functions once analogue services are switched off. This will mean that vulnerable adults across the schemes will continue to have access to this provision without any interruptions in their service.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,500,000

II.2) Description

II.2.1) Title

Flatted Schemes with Door Entry (Mostly Staffed)

Lot No

1

II.2.2) Additional CPV code(s)

- 31625100 - Fire-detection systems
- 31625200 - Fire-alarm systems
- 32500000 - Telecommunications equipment and supplies
- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 45233292 - Installation of safety equipment
- 45312000 - Alarm system and antenna installation work
- 45314000 - Installation of telecommunications equipment
- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services
- 51000000 - Installation services (except software)
- 64000000 - Postal and telecommunications services
- 71243000 - Draft plans (systems and integration)
- 72211000 - Programming services of systems and user software
- 75200000 - Provision of services to the community
- 85000000 - Health and social work services
- 98330000 - Physical well-being services

II.2.3) Place of performance

NUTS codes

- UKG11 - Herefordshire, County of
- UKG22 - Shropshire CC

Main site or place of performance

Across Shropshire and Herefordshire

II.2.4) Description of the procurement

Lot 1 (7 schemes) - This lot consists of mainly of flats (with some bungalows) with an average of circa 31 residences per scheme. Most of these schemes have communal areas, linked fire alarms, communal door entry systems, and LD1 (Level of Detection Category 1) compliant interlinked fire and heat detection. All existing cabling must not be

reused in any part of the new solution for these schemes and all existing visible and non-visible cabling and equipment must be removed, compliantly disposed of and any damaged areas made good (including the removal of any internal or external UAC boxes and the making good of any damage to exterior walls).

II.2.5) Award criteria

Quality criterion - Name: Written Submission / Weighting: 45

Quality criterion - Name: Demonstration Day / Weighting: 25

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Independent Living Bungalow Schemes (Staffed)

Lot No

2

II.2.2) Additional CPV code(s)

- 31625100 - Fire-detection systems
- 31625200 - Fire-alarm systems
- 32500000 - Telecommunications equipment and supplies
- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 45233292 - Installation of safety equipment
- 45312000 - Alarm system and antenna installation work
- 45314000 - Installation of telecommunications equipment
- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services

- 51000000 - Installation services (except software)
- 64000000 - Postal and telecommunications services
- 71243000 - Draft plans (systems and integration)
- 72110000 - Hardware selection consultancy services
- 75200000 - Provision of services to the community
- 85000000 - Health and social work services
- 98330000 - Physical well-being services

II.2.3) Place of performance

NUTS codes

- UKG11 - Herefordshire, County of
- UKG22 - Shropshire CC

Main site or place of performance

Across Shropshire and Herefordshire

II.2.4) Description of the procurement

Lot 2 (29 schemes) - This lot consists predominately of bungalows (with some flats) with an average of circa 21 residences per scheme. Most of these schemes have communal areas, although very few with linked fire detection and none with communal door entry requirements. These schemes are classed as 'independent living' so have staff assigned to those schemes and will require LD1-compliant interlinked smoke & heat sensors in each property. All existing cabling must not be reused in any part of the new solution for these schemes and all existing visible and non-visible cabling and equipment must be removed, compliantly disposed of and any damaged areas made good (including the removal of any internal or external UAC boxes and the making good of any damage to exterior walls).

II.2.5) Award criteria

Quality criterion - Name: Written Submission / Weighting: 45

Quality criterion - Name: Demonstration Day / Weighting: 25

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

HFOP mixed Bungalows & Flatted Schemes (Non-Staffed)

Lot No

3

II.2.2) Additional CPV code(s)

- 31625100 - Fire-detection systems
- 31625200 - Fire-alarm systems
- 32500000 - Telecommunications equipment and supplies
- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 45233292 - Installation of safety equipment
- 45312000 - Alarm system and antenna installation work
- 45314000 - Installation of telecommunications equipment
- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services
- 51000000 - Installation services (except software)
- 64000000 - Postal and telecommunications services
- 71243000 - Draft plans (systems and integration)
- 72211000 - Programming services of systems and user software
- 75200000 - Provision of services to the community
- 85000000 - Health and social work services
- 98330000 - Physical well-being services

II.2.3) Place of performance

NUTS codes

- UKG11 - Herefordshire, County of
- UKG22 - Shropshire CC

Main site or place of performance

Across Shropshire and Herefordshire

II.2.4) Description of the procurement

Lot 3 (42 schemes) - This lot consists of a mix of bungalows and flats with an average of circa 19 residences per scheme. Most of these schemes have no communal areas, no linked fire detection and no communal door entry requirements. These schemes are classed as Housing For Older People (HFOP) so do not have staff assigned to those schemes and there is no requirement for interlinked smoke & heat sensors in each property. All existing cabling must not be reused in any part of the new solution for these schemes and all existing visible and non-visible cabling and equipment must be removed, compliantly disposed of and any damaged areas made good (including the removal of any internal or external UAC boxes and the making good of any damage to exterior walls).

II.2.5) Award criteria

Quality criterion - Name: Written Submission / Weighting: 45

Quality criterion - Name: Demonstration Day / Weighting: 25

Price - Weighting: 30

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-010350](#)

Section V. Award of contract

Lot No

1

Title

Flatted Schemes with Door Entry (Mostly Staffed)

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section V. Award of contract

Lot No

2

Title

Independent Living Bungalow Schemes (Staffed)

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section V. Award of contract

Lot No

3

Title

HFOP mixed Bungalows & Flatted Schemes (Non-Staffed)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 December 2024

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Careium UK Limited

Aspinall House, Walker Park

Blackburn

BB1 2QE

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

04133585

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £373,587.80

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>