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#### Contract

# **Digital Scheme Based Solutions**

Connexus Homes Limited

F03: Contract award notice

Notice identifier: 2025/S 000-060262

Procurement identifier (OCID): ocds-h6vhtk-044e61

Published 26 September 2025, 3:45pm

# **Section I: Contracting authority**

## I.1) Name and addresses

Connexus Homes Limited

The Gateway, The Auction Yard

Craven Arms

SY79BW

#### Contact

Jayne Stringer

#### **Email**

jayne.stringer@connexus-group.co.uk

### Country

**United Kingdom** 

## Region code

UKG22 - Shropshire CC

**Mutuals Public Register** 

8376

Internet address(es)

Main address

https://connexus-group.co.uk/

# I.2) Information about joint procurement

The contract is awarded by a central purchasing body

# I.4) Type of the contracting authority

Other type

Housing Association

# I.5) Main activity

Housing and community amenities

# **Section II: Object**

## II.1) Scope of the procurement

### II.1.1) Title

Digital Scheme Based Solutions

#### II.1.2) Main CPV code

• 32500000 - Telecommunications equipment and supplies

### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

As part of the digital switchover, Connexus Homes Limited are looking for a transformative digital solution to replace its existing scheme alarm provision which is not compatible with the new digital standards within existing schemes to ensure it fully functions once analogue services are switched off. This will mean that vulnerable adults across the schemes will continue to have access to this provision without any interruptions in their service.

## II.1.6) Information about lots

This contract is divided into lots: Yes

## II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,500,000

## II.2) Description

#### II.2.1) Title

Flatted Schemes with Door Entry (Mostly Staffed)

Lot No

1

#### II.2.2) Additional CPV code(s)

- 31625100 Fire-detection systems
- 31625200 Fire-alarm systems
- 32500000 Telecommunications equipment and supplies
- 33000000 Medical equipments, pharmaceuticals and personal care products
- 45233292 Installation of safety equipment
- 45312000 Alarm system and antenna installation work
- 45314000 Installation of telecommunications equipment
- 48000000 Software package and information systems
- 50000000 Repair and maintenance services
- 51000000 Installation services (except software)
- 64000000 Postal and telecommunications services
- 71243000 Draft plans (systems and integration)
- 72211000 Programming services of systems and user software
- 75200000 Provision of services to the community
- 85000000 Health and social work services
- 98330000 Physical well-being services

#### II.2.3) Place of performance

**NUTS** codes

- UKG11 Herefordshire, County of
- UKG22 Shropshire CC

Main site or place of performance

Across Shropshire and Herefordshire

#### II.2.4) Description of the procurement

Lot 1 (7 schemes) - This lot consists of mainly of flats (with some bungalows) with an average of circa 31 residences per scheme. Most of these schemes have communal areas, linked fire alarms, communal door entry systems, and LD1 (Level of Detection Category 1) compliant interlinked fire and heat detection. All existing cabling must not be

reused in any part of the new solution for these schemes and all existing visible and non-visible cabling and equipment must be removed, compliantly disposed of and any damaged areas made good (including the removal of any internal or external UAC boxes and the making good of any damage to exterior walls).

#### II.2.5) Award criteria

Quality criterion - Name: Written Submission / Weighting: 45

Quality criterion - Name: Demonstration Day / Weighting: 25

Price - Weighting: 30

#### II.2.11) Information about options

Options: No

### II.2) Description

#### II.2.1) Title

Independent Living Bungalow Schemes (Staffed)

Lot No

2

#### II.2.2) Additional CPV code(s)

- 31625100 Fire-detection systems
- 31625200 Fire-alarm systems
- 32500000 Telecommunications equipment and supplies
- 33000000 Medical equipments, pharmaceuticals and personal care products
- 45233292 Installation of safety equipment
- 45312000 Alarm system and antenna installation work
- 45314000 Installation of telecommunications equipment
- 48000000 Software package and information systems
- 50000000 Repair and maintenance services

- 51000000 Installation services (except software)
- 64000000 Postal and telecommunications services
- 71243000 Draft plans (systems and integration)
- 72110000 Hardware selection consultancy services
- 75200000 Provision of services to the community
- 85000000 Health and social work services
- 98330000 Physical well-being services

#### II.2.3) Place of performance

**NUTS** codes

- UKG11 Herefordshire, County of
- UKG22 Shropshire CC

Main site or place of performance

Across Shropshire and Herefordshire

#### II.2.4) Description of the procurement

Lot 2 (29 schemes) - This lot consists predominately of bungalows (with some flats) with an average of circa 21 residences per scheme. Most of these schemes have communal areas, although very few with linked fire detection and none with communal door entry requirements. These schemes are classed as 'independent living' so have staff assigned to those schemes and will require LD1-compliant interlinked smoke & heat sensors in each property. All existing cabling must not be reused in any part of the new solution for these schemes and all existing visible and non-visible cabling and equipment must be removed, compliantly disposed of and any damaged areas made good (including the removal of any internal or external UAC boxes and the making good of any damage to exterior walls).

### II.2.5) Award criteria

Quality criterion - Name: Written Submission / Weighting: 45

Quality criterion - Name: Demonstration Day / Weighting: 25

Price - Weighting: 30

### II.2.11) Information about options

Options: No

## II.2) Description

#### II.2.1) Title

HFOP mixed Bungalows & Flatted Schemes (Non-Staffed)

Lot No

3

#### II.2.2) Additional CPV code(s)

- 31625100 Fire-detection systems
- 31625200 Fire-alarm systems
- 32500000 Telecommunications equipment and supplies
- 33000000 Medical equipments, pharmaceuticals and personal care products
- 45233292 Installation of safety equipment
- 45312000 Alarm system and antenna installation work
- 45314000 Installation of telecommunications equipment
- 48000000 Software package and information systems
- 50000000 Repair and maintenance services
- 51000000 Installation services (except software)
- 64000000 Postal and telecommunications services
- 71243000 Draft plans (systems and integration)
- 72211000 Programming services of systems and user software
- 75200000 Provision of services to the community
- 85000000 Health and social work services
- 98330000 Physical well-being services

#### II.2.3) Place of performance

#### **NUTS** codes

- UKG11 Herefordshire, County of
- UKG22 Shropshire CC

Main site or place of performance

Across Shropshire and Herefordshire

### II.2.4) Description of the procurement

Lot 3 (42 schemes) - This lot consists of a mix of bungalows and flats with an average of circa 19 residences per scheme. Most of these schemes have no communal areas, no linked fire detection and no communal door entry requirements. These schemes are classed as Housing For Older People (HFOP) so do not have staff assigned to those schemes and there is no requirement for interlinked smoke & heat sensors in each property. All existing cabling must not be reused in any part of the new solution for these schemes and all existing visible and non-visible cabling and equipment must be removed, compliantly disposed of and any damaged areas made good (including the removal of any internal or external UAC boxes and the making good of any damage to exterior walls).

## II.2.5) Award criteria

Quality criterion - Name: Written Submission / Weighting: 45

Quality criterion - Name: Demonstration Day / Weighting: 25

Price - Weighting: 30

#### II.2.11) Information about options

Options: No

## Section IV. Procedure

## **IV.1) Description**

### IV.1.1) Type of procedure

Open procedure

### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

### IV.2.1) Previous publication concerning this procedure

Notice number: 2024/S 000-010350

## Section V. Award of contract

#### Lot No

1

## **Title**

Flatted Schemes with Door Entry (Mostly Staffed)

A contract/lot is awarded: No

## V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

## Section V. Award of contract

### Lot No

2

#### **Title**

Independent Living Bungalow Schemes (Staffed)

A contract/lot is awarded: No

## V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

## Section V. Award of contract

#### Lot No

3

#### **Title**

HFOP mixed Bungalows & Flatted Schemes (Non-Staffed)

A contract/lot is awarded: Yes

## V.2) Award of contract

### V.2.1) Date of conclusion of the contract

5 December 2024

## V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Careium UK Limited

Aspinall House, Walker Park

Blackburn

BB1 2QE

Country

**United Kingdom** 

NUTS code

• UKG - West Midlands (England)

Companies House

04133585

The contractor is an SME

No

## V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £373,587.80

# **Section VI. Complementary information**

# VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Country

**United Kingdom** 

Internet address

https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit