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Contract

Oracle Managed Support Service

Office of Rail and Road

UK7: Contract details notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-060225
Procurement identifier (OCID): ocds-h6vhtk-05a365
Published 26 September 2025, 2:54pm

Scope

Reference

ORR CT25-04

Description

Provision of Oracle Cloud ERP and HCM Managed Services to the Office of Rail and Road (ORR). The service includes Level 2 and 3 functional and technical support across Oracle Cloud ERP and HCM modules, covering production and non-production environments.

Contract 1. Oracle Managed Support Service

Supplier

• Version 1 Solutions Limited

Contract value

• £201,000 excluding VAT

• £241,200 including VAT

Below the relevant threshold

Date signed

11 September 2025

Contract dates

• 1 October 2025 to 30 September 2028

• Possible extension to 30 September 2030

• 5 years

Description of possible extension:

1+1 optional extension periods

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Additional projects if required to support the system

CPV classifications

- 72267100 - Maintenance of information technology software

Contract locations

- UK - United Kingdom

Procedure

Procedure type

Below threshold - unknown

Supplier

Version 1 Solutions Limited

Suite 3 D&E, Third Floor, 31 Temple Street

Birmingham

B2 5DB

United Kingdom

Email: TenderNotices@version1.com

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Oracle Managed Support Service

Contracting authority

Office of Rail and Road

- Public Procurement Organisation Number: PMPH-6471-MDYY

25 Cabot Square

London

E14 4QZ

United Kingdom

Email: procurementteam@orr.gov.uk

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government