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Award

Rail Operating system and Software support

GA TRAINS LIMITED

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060186

Procurement identifier (OCID): ocds-h6vhtk-05a34a ([view related notices](#))

Published 26 September 2025, 2:22pm

Scope

Description

The following is the list of software modules ("Licensed Software") that are installed, licensed and supported by the Supplier under this Agreement:

- Customer Information Systems (CIS) Level 2 Service
- CORPUS
- GEMINI
- Integrale Control - for Stock
- Mainframe Connectivity Services
- P2
- Rail Ops Hub
- Release Management
- TDDS

- Train Miles
 - Voyagerplan
 - Integrale Diagramming
 - 3rd Party Interfaces
-

Contract 1

Supplier

- Worldline IT Services UK Limited

Contract value

- £2,014,593 excluding VAT
- £2,417,511.60 including VAT

Above the relevant threshold

Earliest date the contract will be signed

9 October 2025

Contract dates (estimated)

- 13 October 2025 to 12 October 2028

- 3 years

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKH - East of England
- UKI - London

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Utilities

Direct award justification

- Single supplier - technical reasons
- Additional or repeat goods, services or works - extension or partial replacement

The suite of Worldline systems directly interface with several other operational systems (including Network Rail systems) and are all necessary for the provision of the passenger rail services from Day 1.

The Core Systems can only currently be provided by Worldline and there are no reasonable alternative systems available. Replacement of the Core Systems would require an industry change and take years to implement. Whilst the Additional Systems could be provided by an alternative supplier if separated, they are highly intertwined with the Core Systems and have complex interfaces. In any event the scoping, procurement and implementation timescales to replace the Additional Systems would be between 30-42 months,

There are therefore significant technical reasons why only Worldline can supply the required services and competition is absent for the 36 months contract.

There are therefore no known reasonable alternative suppliers to the rail industry that could at this time provide all the systems that are required.

Supplier

Worldline IT Services UK Limited

- Companies House: 08514184

1 Technology Drive

Nottingham

NG9 1LA

United Kingdom

Email: aidan.quirke@worldline.com

Region: UKF16 - South Nottinghamshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

GA TRAINS LIMITED

- Companies House: 12544897
- Public Procurement Organisation Number: PNZP-3886-PVCD

Great Minster House 4th Floor, Public Ownership Programme Team

London

SW1P 4DR

United Kingdom

Email: procurement@dftoperator.co.uk

Region: UKI32 - Westminster

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)