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Planning

UHB Integrated Patient Pathway

University Hospitals Birmingham NHS Foundation Trust

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060174

Procurement identifier (OCID): ocids-h6vhtk-05a274 ([view related notices](#))

Published 26 September 2025, 2:13pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Change to description

Scope

Reference

PROC.08.0739

Description

Birmingham and Solihull ICS (BSol ICB) has a registered population of over 1.6 million people supported in primary care by 176 GP Practices/Practice Groups across five localities in Birmingham and one in Solihull.

The key acute providers comprise:

- University Hospitals Birmingham NHS Foundation Trust
- Birmingham Womens and Childrens NHS Foundation Trust
- The Royal Orthopaedic NHS Foundation Trust
- Birmingham Community Healthcare NHS Foundation Trust
- Birmingham and Solihull Mental NHS Foundation Trust
- Sandwell and West Birmingham NHS Trust

In addition a range of multi-specialty independent sector providers operate under ICB contracts across the 6 localities.

Currently, patient pathways across primary, community and secondary care are fragmented, with multiple manual processes for referrals, results handling, and patient communication. This creates inefficiencies, clinical variation, and a lack of patient visibility, all of which contribute to poorer outcomes and health inequalities.

To address this, UHB is system lead on the procurement of a single, integrated digital pathway platform integrated within primary care to:

- Deliver evidence-based care consistently across multiple specialities.
- Improve efficiency and reduce the risk of error and unwarranted variation delivering care to the patient in the most appropriate setting, first time.
- Facilitate patient choice and engagement, ensuring referrals are directed to the right clinic at the right time.
- Improve quality of care, reduce health inequalities, and give patients visibility and involvement throughout their journey.

University Hospital Birmingham NHS Foundation Trust (UHB) is now one of the largest teaching hospital trusts in England treating more than 2.2 million patients each year from a regional, national, and international population. Further information can be obtained from <https://www.uhb.nhs.uk/>

The Trust is made up of the following;

- Queen Elizabeth Hospital Birmingham (QEHB)
- Birmingham Heartlands Hospital
- Good Hope Hospital
- Solihull Hospital
- Solihull Community Services
- Birmingham Chest Clinic
- Along with a number of satellite units, allowing patients to be treated closer to home

Currently, patient pathways across primary, community and secondary care are fragmented, with multiple manual processes for referrals, results handling, and patient communication. This creates inefficiencies, clinical variation, and a lack of patient visibility, all of which contribute to poorer outcomes and health inequalities.

To address this, UHB intends to procure a single, integrated digital pathway platform to:

- Deliver evidence-based care consistently across specialities.
- Improve efficiency and reduce the risk of error and unwarranted variation delivering care to the patient in the most appropriate setting, first time.
- Facilitate patient choice and engagement, ensuring referrals are directed to the right clinic at the right time.
- Improve quality of care, reduce health inequalities, and give patients visibility and involvement throughout their journey.

Please note, this is a preliminary engagement notice only and subsequent tender notices and documents will be published shortly.

Total value (estimated)

- £1,666,666.67 excluding VAT
- £2,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 23 January 2026 to 22 January 2030
- Possible extension to 22 January 2036
- 10 years

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UK - United Kingdom
- UKG - West Midlands (England)
- UKG31 - Birmingham

Engagement

Engagement deadline

31 October 2024

The engagement was carried out before this notice was published.

Engagement process description

Pre-Market was already conducted under PCR 15 and was concluded on 31st October 2024

PIN Details:

<https://www.find-tender.service.gov.uk/Notice/032482-2024>

2024/S 000-032482

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

29 September 2025

Contracting authority

University Hospitals Birmingham NHS Foundation Trust

- Public Procurement Organisation Number: PWVL-6877-BXXV

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Region: UKG31 - Birmingham

Organisation type: Public authority - central government