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Award

Merchant Services

The ACC Group Liverpool

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060170

Procurement identifier (OCID): ocds-h6vhtk-05a343

Published 26 September 2025, 2:05pm

Scope

Reference

TT000157

Description

ACC Liverpool Group (ACCL) is looking to award a contract for merchant services for payment processing. The awarded supplier is offering ACCL a full-service payment solution that is integrated within existing systems that are already supplied to ACCL.

This notice is to indicate that ACCL intends to make a direct award. This notice also commences an 8-working day standstill period which will end at midnight at the end of Tuesday 7th October 2025.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=982469905>

Contract 1

Supplier

- AudienceView Ticketing (UK) Ltd

Contract value

- £730,000 excluding VAT
- £876,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

10 October 2025

Contract dates (estimated)

- 1 November 2025 to 30 June 2027
- Possible extension to 30 June 2029
- 3 years, 8 months

Description of possible extension:

ACCL may extend the contract for an additional 2-year period to 30th June 2029. The contract value includes any extension periods that ACCL may utilise.

Main procurement category

Services

CPV classifications

- 48110000 - Point of sale (POS) software package
- 72212110 - Point of sale (POS) software development services

Contract locations

- UKD72 - Liverpool

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

The justification for the direct award is as per the Procurement Act 2023, Schedule 5, point 7:

The public contract concerns the supply of goods, services or works by the existing supplier which are intended as an extension to, or partial replacement of, existing goods, services or works in circumstances where

(a) a change in supplier would result in the contracting authority receiving goods, services or works that are different from, or incompatible with, the existing goods, services or works, and

(b) the difference or incompatibility would result in disproportionate technical difficulties in operation or maintenance.

Supplier

AudienceView Ticketing (UK) Ltd

- Public Procurement Organisation Number: PRRC-4472-QWMQ

Regents Court, Princess Street

Hull

HU2 8BA

United Kingdom

Email: professional.support@audienceview.com

Region: UKE11 - Kingston upon Hull, City of

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

The ACC Group Liverpool

- Public Procurement Organisation Number: PVQY-1248-GZBX

16 Monarchs Quay, Kings Dock

Liverpool

L3 4FP

United Kingdom

Contact name: Helen Graham

Email: purchasing@ACCLiverpool.com

Region: UKD72 - Liverpool

Organisation type: Public authority - sub-central government