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Planning

## Community Support Framework

Stoke on Trent City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060142

Procurement identifier (OCID): ocds-h6vhtk-058222

Published 26 September 2025, 1:10pm

### Changes to notice

This notice has been edited. The [previous version](#) is still available.

### Scope

### Reference

CAFS/2025/290

### Description

The Council wishes to source multiple providers to deliver several community support services to children and families. The offer is intended to support children and families that have support needs which require statutory intervention. Required service areas include Short Break packages for children with disabilities, urgent crisis/complex support and outreach/wrap around support.

The Council has limited contractual arrangements in place for this provision of external staffing support that provides direct work with children and families in the community. This makes it necessary to spot purchase where required, when all other options have been exhausted.

The service will be managed by Stoke-on-Trent City Council who, through a series of call-off agreements, will engage, collaborate and work with organisations to deliver a broad range of short break activities, planned intervention and crisis support, meeting the needs of our families and their children/ young people.

The Council is inviting applicants to tender to join the framework for the following lots:

- Lot 1a: Short Breaks (Non-CQC)
- Lot 1b: Short Breaks (CQC required)
- Lot 1c: Short Breaks (Complex)
- Lot 2: Planned Intervention
- Lot 3: Crisis Support: Support required on the day that needs have arisen

Providers may apply for one or more lots depending on the scale and flexibility of their offer.

Providers for Lot 1 are required to have a local office address within a 10-mile radius of Stoke-on-Trent. They will be required to employ staff from the city to support our young people. The Council requires CQC and non-CQC regulated provision within this Lot.

Providers for Lots 2 and 3, providers can be based outside of the Stoke on Trent area. The Council may require support for young people who have been placed in other locality areas within this Lot.

The 0-25 Commissioning Team would like to invite providers to attend an upcoming online engagement event on Thursday 21st August 2025 14:00-15:00 to discuss this opportunity further. To book your place, please contact [CSC.CommunitySupport@stoke.gov.uk](mailto:CSC.CommunitySupport@stoke.gov.uk) with the following information:

Name, Provider Name, Telephone Number and Email Address and reference 'Community Support Framework Market Engagement Event' in the subject.

## **Commercial tool**

Establishes a framework

## **Total value (estimated)**

- £1,500,000 excluding VAT
- £1,800,000 including VAT

Above the relevant threshold

## **Contract dates (estimated)**

- 1 April 2026 to 31 March 2030
- Possible extension to 31 March 2034
- 8 years

## **Main procurement category**

Services

## **CPV classifications**

- 85000000 - Health and social work services

## **Contract locations**

- UKG23 - Stoke-on-Trent

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## Engagement

### Engagement deadline

20 August 2025

### Engagement process description

The 0-25 Commissioning Team would like to invite providers to attend an upcoming online engagement event on Thursday 21st August 2025 14:00-15:00 to discuss this opportunity further. To book your place, please contact [CSC.CommunitySupport@stoke.gov.uk](mailto:CSC.CommunitySupport@stoke.gov.uk) with the following information:

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## Participation

### Particular suitability

- Small and medium-sized enterprises (SME)
  - Voluntary, community and social enterprises (VCSE)
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## Submission

### Publication date of tender notice (estimated)

7 October 2025

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## Procedure

### Special regime

Light touch

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## Contracting authority

### Stoke on Trent City Council

- Public Procurement Organisation Number: PDQZ-1442-RZTZ

Civic Centre, Glebe Street

Stoke-on-Trent

ST4 1HH

United Kingdom

Email: [categorymanagement@stoke.gov.uk](mailto:categorymanagement@stoke.gov.uk)

Website: <http://www.stoke.gov.uk>

Region: UKG23 - Stoke-on-Trent

Organisation type: Public authority - sub-central government