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Tender

TAVI3167 - Psychological Screening, Trauma Counselling and Training Services

Department for Transport

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060132

Procurement identifier (OCID): ocds-h6vhtk-05a32e

Published 26 September 2025, 12:58pm

Scope

Reference

TAVI3167

Description

The provision of psychological screening, trauma counselling, training, annual assessment and management reporting including benchmarking against similar organisations as a means of mitigating the risk associated with traumatic stress

Total value (estimated)

- £240,000 excluding VAT
- £288,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 December 2025 to 30 November 2029
- 4 years

Main procurement category

Services

CPV classifications

- 85100000 - Health services

Contract locations

- UK - United Kingdom

Participation

Legal and financial capacity conditions of participation

See Appendix 4 Procurement Specific Questionnaire on the jaggaer portal

Technical ability conditions of participation

See Appendix 6 Quality on the jaggaer portal

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

13 October 2025, 12:00pm

Tender submission deadline

31 October 2025, 12:00pm

Submission address and any special instructions

<https://dft.app.jaggaer.com/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 December 2025

Award criteria

Name	Description	Type	Weighting
Please provide a detailed response demonstrating how you will deliver each of the seven service packages outlined in Appendix 2 - Specification.	In your response please include: - A step-by-step breakdown of how you will provide each service package including indicative timescales for key activities. - Where applicable an explanation of the methodologies, you intend to use and your rationale for using them - Where relevant please provide evidence of the validity and reliability of any survey questionnaires you propose to use supported by references to appropriate research or evaluation.	Quality	40%

Name	Description	Type	Weighting
Please provide an organisation chart and demonstrate you have sufficient staff with the appropriate qualifications to meet the contract requirements.	This should include: - CVs of all staff who will be directly involved with delivery of the contract - Details of staff responsibilities, job titles, relevant qualifications, experience and length of service	Quality	15%
Please provide two case studies (max 2 A4 pages each) that illustrate your experience working with teams deployed in response to traumatic incidents.	This should include: - CVs of all staff who will be directly involved with delivery of the contract - Details of staff responsibilities, job titles, relevant qualifications, experience and length of service	Quality	15%
Please demonstrate how you would manage cybersecurity risks, respond to data breaches and ensure compliance with GDPR? Please provide copies of your Information Security Policy and Data Protection Policy	In your response please include: - A step-by-step breakdown of how you will provide each service package including indicative timescales for key activities. - Where applicable an explanation of the methodologies, you intend to use and your rationale for using them - Where relevant please provide evidence of the validity and reliability of any survey questionnaires you propose to use supported by references to appropriate research or evaluation.	Quality	10%

Name	Description	Type	Weighting
Demonstrate how you would handle confidential data including annual employee surveys and pre-employment screening	In your response please include: - A step-by-step breakdown of how you will provide each service package including indicative timescales for key activities. - Where applicable an explanation of the methodologies, you intend to use and your rationale for using them - Where relevant please provide evidence of the validity and reliability of any survey questionnaires you propose to use supported by references to appropriate research or evaluation.	Quality	10%

Name	Description	Type	Weighting
What resources or support mechanisms have you developed or made available to staff to help them manage the psychological impact of their work?	In your response please include: - A step-by-step breakdown of how you will provide each service package including indicative timescales for key activities. - Where applicable an explanation of the methodologies, you intend to use and your rationale for using them - Where relevant please provide evidence of the validity and reliability of any survey questionnaires you propose to use supported by references to appropriate research or evaluation.	Quality	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

Open procurement, we know what we need

Contracting authority

Department for Transport

- Public Procurement Organisation Number: PLTC-5358-LTWZ

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London

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United Kingdom

Contact name: Amaan Qurayshi

Email: dftc.procurement@dft.gov.uk

Website: <https://www.gov.uk/government/organisations/department-for-transport>

Region: UKI32 - Westminster

Organisation type: Public authority - central government