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Contract

002331 - Progression and Learning Case Management System

Durham County Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060050

Procurement identifier (OCID): ocds-h6vhtk-05124a ([view related notices](#))

Published 26 September 2025, 11:19am

Scope

Reference

002331 / OPEN2025793

Description

Renewal of the legacy contract for a case management system to support tracking of young peoples education training and employment post 16.

Contract 1

Supplier

- ACCESS UK LTD

Contract value

- £47,321.70 excluding VAT
- £56,786.06 including VAT

Below the relevant threshold

Date signed

5 September 2025

Contract dates

- 26 September 2025 to 30 April 2027
- 1 year, 7 months, 5 days

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 72260000 - Software-related services

Contract locations

- UKC - North East (England)
-

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - intellectual property or exclusive rights
- Single supplier - technical reasons
- Additional or repeat goods, services or works - further goods, services or works following a competitive procedure

A change of supplier would result in disproportionate technical difficulties in operation or maintenance, and the current legacy agreement ensures that best value is retained. The direct award process is most suitable under permitted justification for 'Additional or repeat good, services or works'. This will ensure that this legacy contract is visible to the Procurement Team whilst maintaining legacy pricing. We are actively working with the service area on reprocurring this solution and another with the same supplier to futureproof the service.

Supplier

ACCESS UK LTD

- Companies House: 02343760
- Public Procurement Organisation Number: PBNW-7697-HCPQ

Armstrong Building Oakwood Drive

Loughborough

LE11 3QF

United Kingdom

Email: servelec.lg.bids@theaccessgroup.com

Website: <http://www.theaccessgroup.com>

Region: UKF22 - Leicestershire CC and Rutland

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Durham County Council

- Public Procurement Organisation Number: PMPB-8772-VYWM

Corten House, Dunholme Close

Durham

DH1 5WB

United Kingdom

Email: corporate.procurement@durham.gov.uk

Website: <http://www.durham.gov.uk/>

Region: UKC14 - Durham CC

Organisation type: Public authority - sub-central government