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Award

002331 - Progression and Learning Case Management System

Durham County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-060043

Procurement identifier (OCID): ocds-h6vhtk-05124a ([view related notices](#))

Published 26 September 2025, 11:10am

Scope

Reference

002331 / OPEN2025793

Description

Renewal of the legacy contract for a case management system to support tracking of young peoples education training and employment post 16.

Contract 1

Supplier

- ACCESS UK LTD

Contract value

- £47,321.70 excluding VAT
- £56,786.06 including VAT

Below the relevant threshold

Award decision date

5 September 2025

Earliest date the contract will be signed

26 September 2025

Contract dates (estimated)

- 26 September 2025 to 30 April 2027
- 1 year, 7 months, 5 days

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 72260000 - Software-related services

Contract locations

- UKC - North East (England)

Procedure

Procedure type

Direct award

Supplier

ACCESS UK LTD

- Companies House: 02343760
- Public Procurement Organisation Number: PBNW-7697-HCPQ

Armstrong Building Oakwood Drive

Loughborough

LE11 3QF

United Kingdom

Email: servelec.lg.bids@theaccessgroup.com

Website: <http://www.theaccessgroup.com>

Region: UKF22 - Leicestershire CC and Rutland

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Durham County Council

- Public Procurement Organisation Number: PMPB-8772-VYWM

Corten House, Dunholme Close

Durham

DH1 5WB

United Kingdom

Email: corporate.procurement@durham.gov.uk

Website: <http://www.durham.gov.uk/>

Region: UKC14 - Durham CC

Organisation type: Public authority - sub-central government

