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Tender

978799118 T1398 Categorising platform/train stepping arrangements to assess and prioritise actions towards independent boarding

Rail Safety Standards Board (RSSB)

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-059979

Procurement identifier (OCID): ocds-h6vhtk-05a2c9 ([view related notices](#))

Published 26 September 2025, 10:05am

Scope

Description

The aim of T1398 is to generate and apply the methodology needed to prioritise and make the case for interventions to make boarding and alighting more accessible.

To achieve this, the project will:

- Define a range of Boarding Categories based on PTI geometry data and human factors. The thresholds between these categories should be driven by the proportion of passenger persona groups who can board independently and safely.
- Assign platform/train pairings across the network to the Boarding Categories, determining the most appropriate way to capture each pairing given multiple points along the length of platform and multiple doors on trains. This will deliver an understanding of the distribution of actual platform/train stepping arrangements across the categories. This insight must be presented in a way that enables industry to prioritise action and consider solutions for improving stepping arrangements.
- Develop a benefit-assessment methodology to assess the value (financial, economic,

and societal) resulting from removing the less accessible arrangements from the GB network or partially improving them (e.g. allowing for one carriage of a train to have level access).

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Research-services./R6W4Z42F2T>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/R6W4Z42F2T>

Total value (estimated)

- £200,000 excluding VAT
- £240,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 26 November 2025 to 25 September 2026
- 10 months

Main procurement category

Services

CPV classifications

- 73110000 - Research services

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

15 October 2025, 12:00pm

Tender submission deadline

30 October 2025, 12:00pm

Submission address and any special instructions

<https://www.delta-esourcing.com/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

10 November 2025

Award criteria

| Name | Type | Weighting |
|---|-------------|------------------|
| W2 Tenderer's understanding and methodology | Quality | 35% |
| W3 Tenderer's experience and individual expertise | Quality | 25% |
| W4 Project management: Planning and engagement | Quality | 15% |
| W6 Cost of project | Cost | 15% |
| W5 Project management: Risks and opportunities | Quality | 10% |

Other information**Conflicts assessment prepared/revised**

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Rail Safety Standards Board (RSSB)

- Public Procurement Organisation Number: PVGN-9767-BLPT

25 Fenchurch Avenue,

London

EC3M 5AD

United Kingdom

Contact name: Procurement Team

Telephone: +44 2031425651

Email: Procurement@RSSB.co.uk

Region: UKI31 - Camden and City of London

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)