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Tender

Re-tender for the provision of Housing-Related Support Service for children in care and care leavers (16-25 years old) in Herefordshire

Herefordshire Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-059905

Procurement identifier (OCID): ocds-h6vhtk-05a299 ([view related notices](#))

Published 25 September 2025, 7:55pm

Scope

Reference

DN792141

Description

Herefordshire Council is inviting suitably qualified organisations to submit tenders for the provision of a housing-related support service for children in care and care leavers aged 16 to 25 residing in Herefordshire. The service will assist vulnerable young people transitioning from care into supported arrangements, offering tailored support, guidance, and access to specialist services based on individual needs.

The successful provider will be required to supply accommodation for a minimum of 16 young people in a combination of one- and two-bedroom self-contained units. This must include at least two one-bedroom units designated for emergency accommodation.

Prospective suppliers must demonstrate the ability to provide sufficient and suitable

properties within the boundaries of the County of Herefordshire to meet the Council's requirements. Alternatively, they must provide evidence of an enforceable agreement with property owners to utilise suitable accommodation for service delivery for the full duration of the contract.

Prospective suppliers must also be eligible to make Housing Benefit (HB) claims in accordance with current Department for Work and Pensions (DWP) guidance on specified accommodation.

Contract Duration: 1 March 2026 to 20 February 2029, with an option to extend for up to an additional 48 months.

Maximum Contract Value: £423,480 per annum, totalling £2,964,360 over a potential seven-year term (including extensions). This amount does not include potential income from Housing Benefit or those payments made by the Council pursuant to the Contract (from the Children's Social Care funding) to cover accommodation costs for eligible Accommodation paid for service users.

Estimated annual income from accommodation charges for eligible Accommodation paid for service users is approximately £138,000, with up to a further £118,000 (circa) potentially being receivable for non-Accommodation paid for service users via Housing Benefit payments.

IMPORTANT NOTE: These figures are indicative only and DO NOT constitute guaranteed income. Housing Benefit decisions are made independently by the Revenue and Benefits team and are outside the scope of this contract. Additionally, the age profile of those accommodated is subject to fluctuations based on demand.

Please note, this is a new competitive procurement process using an Open Procedure conducted in accordance with the Light Touch Regime (Section 9) of the Procurement Act 2023, allowing for procedural flexibilities.

The objective of the procurement is to re-tender the service provision in Herefordshire as a contract was not awarded during the procurement that was undertaken in August - September 2025 (Tender for the provision of Housing-Related Support Service for children in care and care leavers (16-25 years old) in Herefordshire, DN562021, FTS ref. 2025/S 000-046973).

Total value (estimated)

- £4,756,360 excluding VAT

- £5,707,632 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 March 2026 to 28 February 2029
- Possible extension to 28 February 2033
- 7 years

Description of possible extension:

The Council reserves the option to extend the contract for a period of up to further 48 months (subject to demand, further internal governance approvals, funding and supplier's satisfactory performance).

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKG11 - Herefordshire, County of

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Tender submission deadline

22 October 2025, 12:00pm

Submission address and any special instructions

Herefordshire Council has published this contract opportunity on the 'Supplying the Southwest Portal', project reference DN792141. To view the documentation related to this opportunity you will need to register on the portal if you are not already registered with Procontract, and express an interest in the opportunity.

To register with Procontract on the Supplying the Southwest Portal, click on the link below or copy and paste the link into your browser's address bar:

<https://www.supplyingthesouthwest.org.uk>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

14 November 2025

Award criteria

Name	Type	Weighting
Quality	Quality	58%
Price	Price	30%
Social Value	Quality	12%

Other information**Conflicts assessment prepared/revised**

Yes

Procedure**Procedure type**

Open procedure

Special regime

Light touch

Contracting authority

Herefordshire Council

- Public Procurement Organisation Number: PDTG-2978-LHCN

Herefordshire Council, Plough Lane

Hereford

HR4 0LE

United Kingdom

Contact name: Ms Aksana Hironak

Email: commercialservices@herefordshire.gov.uk

Region: UKG11 - Herefordshire, County of

Organisation type: Public authority - sub-central government