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Contract

Fire Risk Management

London Borough of Camden

F03: Contract award notice

Notice identifier: 2025/S 000-059872

Procurement identifier (OCID): ocds-h6vhtk-05a284

Published 25 September 2025, 4:45pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Camden

Town Hall, Judd Street

London

WC1H9JE

Contact

Mohammed Tariq Malik

Email

tariq.malik@camden.gov.uk

Telephone

+44 2079745879

Country

United Kingdom

Region code

UKI31 - Camden and City of London

UKI31 - Camden and City of London

Not on any register

Internet address(es)

Main address

<https://www.camden.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Fire Risk Management

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Access to the complete True Compliance

system includes:

- Management of the Fire Safety

compliance stream.

- Access to widgets, reports, and

rules.

- Customisation options for

widgets, reports, and rules.

The system supports unlimited internal users and contractors, with onboarding services to:

- Process documentation.
- Onboard property lists.
- Load legacy compliance data.
- TC Plus Enhanced Support

Services are included for 12 months. This support can be used to assist with onboarding compliance streams and BAU system support.

- Training support is also provided.

Integration and System Updates:

- Public APIs for integration.

- Ongoing configuration updates.
- Technical support.
- Future system improvements.

Access to TC Go is provided for internal users throughout the contract duration.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £37,485

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Benchmarking against similar portals during market engagement and supplier quote has represent value for money . A competative portal is unlikely to result in significant savings that justify the time and cost involved.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Below threshold procurement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

True Compliance Ltd

Onega House, 112 Main Road,

Sidcup, Kent

DA14 6NE

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10389519

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £37,485

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Cabinet Office

London

Country

United Kingdom