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Tender

Gas & Air Source Heat Pump (ASHP) Services with follow on Repair Works & Replacements, Voids, Reactive Repairs and Adhoc Boiler and Full System Renewal Contract 2025/26 – 2028/29 (with 2 x single year extension options)

Clydesdale Housing Association Ltd

F02: Contract notice

Notice identifier: 2025/S 000-059755

Procurement identifier (OCID): ocds-h6vhtk-05a240

Published 25 September 2025, 2:47pm

Section I: Contracting authority

I.1) Name and addresses

Clydesdale Housing Association Ltd

39 North Vennel

Lanark

ML11 7PT

Email

info@clydesdale.co.uk

Telephone

+44 1555665316

Country

United Kingdom

NUTS code

UKM95 - South Lanarkshire

Internet address(es)

Main address

www.clydesdale-housing.org.uk

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA15565

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://www.publiccontractsscotland.gov.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://www.publiccontractsscotland.gov.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Gas & Air Source Heat Pump (ASHP) Services with follow on Repair Works & Replacements, Voids, Reactive Repairs and Adhoc Boiler and Full System Renewal Contract 2025/26 – 2028/29 (with 2 x single year extension options)

II.1.2) Main CPV code

- 50000000 - Repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

The work comprises the Annual Inspection and Testing of Gas Installations including supply pipe work, equipment and appliances (including radiators, pipe work, associated controls and all other items necessary for the operation of the heating and hot water), annual servicing of gas central heating systems, together with electrical work associated with these installations. Additionally, there are 153 with an Unvented Hot Water Cylinders (UHWc) and 171 systems powered by an air source heat pump (ASHP) that shall be subject to replacement, servicing and maintenance (ASHP maintenance will be time and material cost). The servicing of thermostatic mixing valves where already installed in the Association's residential properties are to be included.

II.1.5) Estimated total value

Value excluding VAT: £250,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 50000000 - Repair and maintenance services
- 50531200 - Gas appliance maintenance services

II.2.3) Place of performance

NUTS codes

- UKM95 - South Lanarkshire

II.2.4) Description of the procurement

The work comprises the Annual Inspection and Testing of Gas Installations including supply pipe work, equipment and appliances (including radiators, pipe work, associated controls and all other items necessary for the operation of the heating and hot water), annual servicing of gas central heating systems, together with electrical work associated with these installations.

Additionally, there are 153 with an Unvented Hot Water Cylinders (UHWc) and 171 systems powered by an air source heat pump (ASHP) that shall be subject to replacement, servicing and maintenance (ASHP maintenance will be time and material cost). The servicing of thermostatic mixing valves where already installed in the Association's residential properties are to be included.

The work also includes the provision of a comprehensive Reactive Maintenance Service including full emergency and out of hours cover in a variety of dwelling house types and sizes for both gas central heating systems and air source heat pumps, their associated components and all electrical work associated with these installations.

The dwellings are a mixture of property types (see property listing for full lists of Association's properties). The total number of properties is 471 (300 gas and 171 ASHP), however it should be noted this figure is subject to variation due to increases in stock levels and new installations or deletions of individual properties.

The work is to include for the repairing or replacing of any item, including equipment found to be faulty when undertaking annual servicing or maintenance.

The contract may also include some Ad-Hoc Boiler and Full System Renewals as required.

The Association wishes to enter into Measured-Term Contract (MTC) with a single organisation/supplier who is suitably qualified and experienced in the provision of Gas and ASHP Services and Reactive Repairs and Ad-hoc Boiler and Full System Renewal. The contract will be for a three (3) year period with the option to extend for multiple two (2) single one-year periods solely at the Clients discretion.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40%

Cost criterion - Name: Cost of Service / Weighting: 60%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The contract will be for a period of 5 years; it will initially run for 3 years and then will have the option to extend for a further 2 single 12-month periods at The Association discretion.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Any other works as required relating to the contract scope.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

As set out in the ITT

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As set out in the ITT

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.1) Information about a particular profession

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

As set out in the ITT

III.2.2) Contract performance conditions

As per attached KPIs

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 October 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

27 October 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: As per the ITT

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Please ensure that you comprehensively read and understand all the ITT and associated documents.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=811292.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

As per ITT and CB clause

(SC Ref:811292)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court and Justice of the Peace Court

1 Carlton Place

Glasgow

G5 9TW

Country

United Kingdom