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Planning

TfGM Content Management System

Transport for Greater Manchester

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-059665

Procurement identifier (OCID): ocids-h6vhtk-05a205

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Scope

Description

TfGM are testing the market for a new Content Management System contract to potentially take over from the current contract that they have in place for this service.

TfGM has a range of websites and mobile apps whose content is managed by a single CMS. The type of content ranges from rich content pages, mixing text, images, video and downloadable content, to micro-content such as the labels on form fields, and navigation menu links.

The main features of the CMS which we use are:

- Headless architecture: separating content from presentation, content is delivered via APIs and consumed by our front end websites and app.
- Content modelling: creating custom, composable and reusable content types.
- Media management: upload and manage image, video and documents.
- Content editing: user friendly interface for editing content.

- Content preview: see how content will look before it goes live.
- Versioning: track changes and enable content editors to revert to earlier versions of content.
- Environment management: test and production environments which can be connected to our test and production front end environments.
- Developer tools: to make integration and automation easy.

This is likely to be a 3+1+1 contract term so a max term of 5 years in the extension is taken up.

The current contract ends in March 2026 so any system that is implemented would need to be up and running before this date.

Contract dates (estimated)

- 5 January 2026 to 4 January 2029
- Possible extension to 4 January 2031
- 5 years

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKD3 - Greater Manchester

Engagement

Engagement deadline

31 October 2025

Engagement process description

TfGM are seeking to understand what is currently available in the market in this area. TfGM are therefore inviting suitable suppliers to respond to an RfI (Request for Information) document that will TfGM decide their procurement strategy.

TfGM are seeking a fully functional solution and are not looking for a development partner.

TfGM do not guarantee that this exercise will result in a procurement exercise.

If your organisation can provide a solution that meets the requirements of this notice, please email procurement@tfgm.com with 'Content Management System RfI' in the subject field and the RfI document will then be shared with you.

Responses to the RfI will then need to be submitted no later than 3pm on 9th October 2025.

Submission

Publication date of tender notice (estimated)

1 December 2025

Contracting authority

Transport for Greater Manchester

- Public Procurement Organisation Number: PNJQ-2746-NWYT

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Manchester

M1 3BG

United Kingdom

Email: procurement@tfgm.com

Website: <https://tfgm.com>

Region: UKD33 - Manchester

Organisation type: Public authority - sub-central government