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Award

Contract for the provision of supported living services for Adults with a learning disability - Kings Lynn A

Norfolk County Council

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-059645

Procurement identifier (OCID): ocids-h6vhtk-05a1f7

Published 25 September 2025, 12:27pm

Scope

Description

Contract for the provision of supported living services for Adults with a learning disability in Kings Lynn.

Contract 1. Contract for the provision of supported living services for Adults with a learning disability - Kings Lynn A

Supplier

- HILTON COMMUNITY SERVICES LIMITED

Contract value

- £1,166,026 including VAT

Above the relevant threshold

Earliest date the contract will be signed

1 October 2025

Contract dates (estimated)

- 1 October 2025 to 31 March 2029
- 3 years, 6 months

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Options to commission tailored care and support packages depending on individual client needs following regular reviews

CPV classifications

- 85311000 - Social work services with accommodation

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Light touch

Direct award justification

Extreme and unavoidable urgency

Direct award required based on extreme and unavoidable urgency following the termination of previous contract and the need to ensure continued care and support to vulnerable individuals.

Supplier

HILTON COMMUNITY SERVICES LIMITED

- Companies House: 04111546
- Public Procurement Organisation Number: PCZG-1881-XBMQ

Hampton House, 100 Crossbrook Street

Cheshunt

EN8 8JJ

United Kingdom

Email: tenders@hiltoncare.com

Website: <http://www.hiltoncare.com>

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Contract for the provision of supported living services for Adults with a learning disability - Kings Lynn A

Contracting authority

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government