

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/059617-2025>

Contract

Stroke Rehabilitation Beds - East Surrey

NHS SURREY HEARTLANDS INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2025/S 000-059617

Procurement identifier (OCID): ocds-h6vhtk-05a1e4

Published 25 September 2025, 11:55am

Section I: Contracting authority

I.1) Name and addresses

NHS SURREY HEARTLANDS INTEGRATED CARE BOARD

Dukes Court, Duke Street

Woking

GU215BH

Contact

Maggie Czapiewska

Email

maggie.czapiewska1@nhs.net

Country

United Kingdom

Region code

UKJ26 - East Surrey

NHS Organisation Data Service

QXU

Internet address(es)

Main address

<https://www.surreyheartlands.org/nhs-surrey-heartlands-board>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Stroke Rehabilitation Beds - East Surrey

Reference number

Stroke Rehabilitation Beds - April 24 - QEF

II.1.2) Main CPV code

- 85111400 - Rehabilitation hospital services

II.1.3) Type of contract

Services

II.1.4) Short description

This service relates to the provision of consultant led, community stroke rehabilitation, and forms part of the stroke pathway.

NHS Surrey Heartlands ICB commissions 6 inpatient rehabilitation stroke beds for adults (18 years) registered with an East Surrey GP at Queen Elizabeth Foundation Neuro Rehabilitation Services (QEF).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,600,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ26 - East Surrey

II.2.4) Description of the procurement

This service relates to the provision of consultant led, community stroke rehabilitation, and forms part of the stroke pathway.

NHS Surrey Heartlands ICB commissions 6 inpatient rehabilitation stroke beds for adults (18 years) registered with an East Surrey GP at Queen Elizabeth Foundation Neuro Rehabilitation Services (QEF).

The contract has been awarded to QEF, the existing provider, following Direct Award Process C.

The approximate lifetime value of the contract will be £1.6m over the 2-year term, from 1st April 2024 until 31st March 2026.

II.2.5) Award criteria

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) contract award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 and the Procurement Act 2023 do not apply to this award.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Queen Elizabeth's Foundation for Disabled People

Care and Rehabilitation Centre - Neuro Rehabilitation, Woodlands Road

Leatherhead

KT22 0BN

Country

United Kingdom

NUTS code

- UKJ26 - East Surrey

Charity Commission (England and Wales)

251051

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,600,000

Lowest offer: £1,600,000 / Highest offer: £1,700,000 taken into consideration

Section VI. Complementary information

VI.3) Additional information

Details of the award decision makers:

NHS Surrey Heartlands ICB Commissioning, Commercial and Contracting Board.

NHS Surrey Heartlands ICB Executive.

No identified conflicts of interest.

Against the Provider Selection Regime (PSR) Key Criteria, QEF has demonstrated expertise and is anticipated to continue doing so. Evidence of current service delivery against the PSR Key Criteria and the breakdown of Key Criteria weighting in relation to this service for the purposes of awarding a contract under Direct Award C is detailed below:

Integration, collaboration and service sustainability 30%

- This service provides multi-disciplinary input and support, critical to the recovery and experience of the patient.
- This provider forms part of a cohesive system partnership between providers, allowing wide opportunities for stroke survivors to reach their rehabilitation potential.
- The provider utilises existing community assets, transport services and community and voluntary services.
- Through regular meetings with partners the service reduces duplication and supports the sustainability of local services.
- This provider contributes at the weekly Medically Fit For Discharge meeting.

Quality and innovation 20%

- QEF has consistently maintained a service of the highest quality for stroke survivors, meeting the ICBs requirement for quality and safety.
- Patients receive a structured, personalised and seamless service that enables them to feel supported through their rehabilitation.
- This provider continually fulfils all quality requirements.

- This provider is an integral member of the Local Stroke Working Group.
- Provider delivers the Stroke Inpatient Rehabilitation specification

Value 20%

- The provider ensures an ability to utilise funding to maximise benefits to stroke survivors.
- The service ensures individualised needs and preferences are met where it will benefit stroke survivors most, while also offering excellent value for money and delivering on outcomes.
- A tailored service adds value to individuals and the system, providing a crucial prevention aspect of care to support whole system efficiency around the use of resources.
- Funds will continue to be utilised efficiently and effectively to deliver a sustainable, efficient, and cost-effective service.

Improving access, reducing health inequalities and facilitating choice 20%

- The provider demonstrates all provision of service is accessible to all patients who are eligible for the service.
- The service is available to all patients registered to an East Surrey GP who have experienced a stroke and whose rehabilitation meets the criteria for admission. Referral and admission to QEF is made in consultation with patients and family/carers ensuring all rehabilitation options in the community are explored to ensure the right rehabilitation outcome.
- QEF work with acute hospitals to ensure a timely referral and admission from stroke units to QEF rehabilitation.
- QEF work closely with the community Early Supported Discharge team to enable timely discharge and step down from inpatient rehabilitation to meet onward rehabilitation needs.

Social value 10%

- QEF is an active organisation in the local community through its charity status
- The organisation provides local recruitment and training opportunities.

This is a Provider Selection Regime (PSR) contract award notice. The awarding of this

contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 and the Procurement Act 2023 do not apply to this award.

Any written representations should be sent to robert.kitt1@nhs.net.

VI.4) Procedures for review

VI.4.1) Review body

NHS Surrey Heartlands ICB

Woking

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

NHSE

Skipton House, 80 London Road

London

SE1 6LH

Country

United Kingdom