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Planning

Preliminary Market Engagement - Warden Call and Telecare Services - ID619

Trent and Dove Housing

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-059604

Procurement identifier (OCID): ocds-h6vhtk-05a1de

Published 25 September 2025, 11:43am

Scope

Reference

ID619 - Warden Call and Telecare Services

Description

T&D are looking to procure a single-service provider to deliver a full range of warden call and telecare monitoring solutions from a range of devices and sensors.

Total value (estimated)

- £349,000 excluding VAT
- £437,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 February 2026 to 31 January 2031
- 5 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 79711000 - Alarm-monitoring services
- 35121700 - Alarm systems
- 79511000 - Telephone operator services
- 98000000 - Other community, social and personal services
- 45314000 - Installation of telecommunications equipment

Contract locations

- UKF - East Midlands (England)

Engagement

Engagement deadline

26 September 2025

Engagement process description

Suppliers will need to be registered or register on My Tenders. <https://Mytenders.co.uk/>
You will then be able to access the PME Questionnaire. Alternatively, suppliers can download and review the PME Questionnaire from <https://www.gbsprocure.com/trent-and-dove-housing-premarket>

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

26 September 2025

Contracting authority

Trent and Dove Housing

- Public Procurement Organisation Number: PHWV-4176-MRBJ

Trinity Square

Burton-on-Trent

DE14 1BL

United Kingdom

Contact name: Tom St Aubyn

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Website: <https://www.trentanddove.org/>

Region: UKG24 - Staffordshire CC

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)