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Planning

Pre-Market Engagement for the provision of a Youth Justice Case Management Solution

Flintshire County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-059569

Procurement identifier (OCID): ocds-h6vhtk-05a1c6

Published 25 September 2025, 11:04am

Scope

Description

Flintshire Youth Justice Service is seeking pre-market engagement to potentially replace our current electronic case management system.

The Youth Justice Service utilises its case management system to record case information linked to children and young people in contact with the Youth Justice Service and provide performance information for the service, Youth Justice Board, other Youth Justice Services and Youth Custody Service.

The minimum requirements for the case management system would;

- Be able to securely record children, young people and victim information
- Record outcomes
- Include Youth Justice Boards Prevention and Diversion Assessment and AssetPlus
- Be compliant with Youth Justice Board requirements including (but not limited to) Data

Schemes and Case Transfer Schemes.

- Provide detailed and comprehensive performance information (including but not limited to) Youth Justice Board Key Performance Indicators
- Comply with data protection legislation including ability to delete records and provide secure access to files
- Have a Help Desk to resolve system issues
- Transfer existing client and performance information from current provider.

Total value (estimated)

- £1 excluding VAT
- £1 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 June 2027 to 31 May 2032
- Possible extension to 31 May 2037
- 10 years

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKL23 - Flintshire and Wrexham

Engagement

Engagement deadline

30 November 2025

Engagement process description

We are seeking to understand what is currently available in the market. We are inviting suppliers to provide a breakdown of the key features and functions their system provides. We also intend to invite suppliers to provide system demos, ideally in person.

We are seeking a fully functional, out of the box solution that requires minimal configuration to meet our operational needs. We are not looking for a development partner.

We do not guarantee that this exercise will result in a procurement exercise.

If you are able to provide a solution that covers the requirements within this notice, please email procurement@denbighshire.gov.uk with a brief overview of your solution by 12noon on 9th October 2025.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

26 January 2026

Contracting authority

Flintshire County Council

- Public Procurement Organisation Number: PNJC-2356-PCDV

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Region: UKL23 - Flintshire and Wrexham

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales