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Contract

Cleaning Services - South Norfolk Council

South Norfolk Council

F03: Contract award notice

Notice identifier: 2025/S 000-059555

Procurement identifier (OCID): ocids-h6vhtk-04e541

Published 25 September 2025, 10:47am

Section I: Contracting authority

I.1) Name and addresses

South Norfolk Council

The Horizon Centre, Peachman Way, Broadland Business Park

Norwich

NR7 0WF

Contact

Iain Wilkinson

Email

procurement@eastssuffolk.gov.uk

Country

United Kingdom

NUTS code

UKH17 - Breckland and South Norfolk

Internet address(es)

Main address

<http://eastsuffolk.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cleaning Services - South Norfolk Council

Reference number

2572-PPT-O

II.1.2) Main CPV code

- 90910000 - Cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

South Norfolk Council ("The Council"), owns a variety of residential property and office assets across the South Norfolk and Broadland District Council regions of Norfolk and is now seeking bids from potential contractors to consolidate a range of cleaning contracts to improve quality, resilience, and costs of service. This tender is split into two lots, Lot 1 office Cleaning and Lot 2 for Temporary accommodation.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £246,000

II.2) Description

II.2.1) Title

Temporary Accommodation Cleaning

Lot No

2

II.2.2) Additional CPV code(s)

- 90911100 - Accommodation cleaning services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk

II.2.4) Description of the procurement

South Norfolk Council owns a variety of residential property across the South Norfolk and Broadland District Council regions of Norfolk and is now seeking bids from potential contractors to consolidate a range of cleaning contracts to improve quality, resilience, and costs of service. This lot relates to temporary accommodation cleaning in a variety of sites as listed in the appendices listed in the Invitation to Tender Part A document.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Lot 1 Office Cleaning Total Price

II.2) Description

II.2.1) Title

South Norfolk Council Cleaning Services

Lot No

1

II.2.2) Additional CPV code(s)

- 90919200 - Office cleaning services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk

II.2.4) Description of the procurement

South Norfolk Council ("The Council"), owns a variety of residential property and office assets across the South Norfolk and Broadland District Council regions of Norfolk and is now seeking bids from potential contractors to consolidate a range of cleaning contracts to improve quality, resilience, and costs of service. This tender is split into two lots, Lot 1 office Cleaning and Lot 2 for Temporary accommodation. Bids are invited for one or both, but each bid must be on a separate part B form and separate pricing schedule.

II.2.5) Award criteria

Cost criterion - Name: Lot 1 Office Cleaning Total Price / Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.6) Information about electronic auction

An electronic auction will be used

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-006322](#)

Section V. Award of contract

Contract No

2572-PPT-O

Lot No

1

Title

South Norfolk Council Office Cleaning Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2025

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Chase Services Group

Ilford

IG1 1YS

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £168,000

Total value of the contract/lot: £141,063.99

Section V. Award of contract

Contract No

2572-PPT-O

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mr Bright's Ltd

Swaffham

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £78,000

Total value of the contract/lot: £51,477

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

WC2A 2LL

London

Country

United Kingdom