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Award

## **Living Well Community Wellness and Empowerment Service**

London Borough of Havering

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-059497

Procurement identifier (OCID): ocds-h6vhtk-051577 ([view related notices](#))

Published 25 September 2025, 9:22am

### **Scope**

#### **Description**

The London Borough of Havering is seeking to commission a provider for the delivery of the Living Well Community Wellness and Empowerment Service.

This service is designed to support adults aged 18 and over who are living with neurodivergent conditions and disabilities, with the aim of promoting health, wellbeing, independence, and community empowerment.

The contract will commence on 1st February 2026 and run until 31st January 2029, with an option to extend for a further two years until 31st January 2031, subject to satisfactory performance.

Key Service Objectives:

- Deliver early-stage, preventative support to reduce reliance on statutory services.
- Provide personalised, goal-oriented interventions that improve physical, emotional, and social wellbeing.

- Foster community resilience and cohesion through inclusive, accessible, and locally delivered services.
- Support educational and vocational development to enhance economic outcomes for individuals.

Scope of Services: The service will be delivered across four core areas:

1. Health Promotion and Wellbeing Activities - Including fitness classes, nutritional advice, wellness workshops, and mental health support tailored to neurodivergent and disabled adults.
2. Community Engagement and Social Activities - Social clubs, peer-led support groups, and volunteering opportunities to reduce isolation and build social networks.
3. Support for Independence - Employment workshops, life skills training, and practical support for carers and families.
4. Empowerment - Income maximisation, digital inclusion, and proactive signposting to relevant services.

Delivery Model:

- The service will be community-based, operating from multiple venues across Havering to ensure local accessibility.
- The provider will act as a central coordination point, managing referrals, partnerships, and performance monitoring.
- Collaboration with specialist organisations is encouraged to ensure comprehensive and expert-led service delivery.

Key Requirements for Bidders:

- Demonstrated experience in delivering inclusive, person-centred services for neurodivergent and disabled adults.
- Demonstrated experience in being a lead provider
- Capacity to operate across diverse community settings and engage with a wide range of stakeholders.
- Robust systems for safeguarding, staff training, data protection, and quality assurance.

- Commitment to delivering social value through apprenticeships, volunteering, and community investment.
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## **Contract 1**

### **Supplier**

- Tapestry Care UK Limited

### **Contract value**

- £1,101,029.02 including VAT

Above the relevant threshold

### **Award decision date**

22 September 2025

### **Date assessment summaries were sent to tenderers**

25 September 2025

### **Standstill period**

- End: 6 October 2025

- 8 working days

### **Earliest date the contract will be signed**

9 October 2025

### **Contract dates (estimated)**

- 1 February 2026 to 31 January 2029
- Possible extension to 31 January 2031
- 5 years

Description of possible extension:

+1 year +1 year extensions available subject to satisfactory performance

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services

### **Contract locations**

- UKI52 - Barking & Dagenham and Havering
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## Information about tenders

- 9 tenders received
- 2 tenders assessed in the final stage:
  - 0 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

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## Procedure

### Procedure type

Open procedure

### Special regime

Light touch

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## Supplier

### Tapestry Care UK Limited

- Public Procurement Organisation Number: PDXL-6355-CQXZ

Hopwa House, Inskip Drive

Horchurch

RM11 3UR

United Kingdom

Email: [hello@tapestry-uk.org](mailto:hello@tapestry-uk.org)

Region: UKI52 - Barking & Dagenham and Havering

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

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## **Contracting authority**

### **London Borough of Havering**

- Public Procurement Organisation Number: PCZG-5314-HWNM

Havering Town Hall

Romford

RM1 4GR

United Kingdom

Email: [procurement.support@haverling.gov.uk](mailto:procurement.support@haverling.gov.uk)

Region: UKI52 - Barking & Dagenham and Havering

Organisation type: Public authority - sub-central government