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Tender

Lived Experience Framework - NHS England - Window 2

NHS England

F02: Contract notice

Notice identifier: 2025/S 000-059424

Procurement identifier (OCID): ocds-h6vhtk-05a177

Published 24 September 2025, 4:33pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

Wellington House, 133-135 Waterloo Rd

London

SE1 8UG

Contact

Martyna Migas

Email

martyna.migas1@nhs.net

Country

United Kingdom

Region code

UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Lived Experience Framework - NHS England - Window 2

II.1.2) Main CPV code

- 75122000 - Administrative healthcare services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS England Central Health & Justice team, has an established multi-Provider Framework Agreement for the provision of Lived Experience services and wishes to open a new window (window 2) to allow new providers to apply.

The aim of this framework agreement is to implement a compliant and streamlined route to

market for NHS organisations to facilitate the procurement of a wide range of services relating to procuring lived experience input across:

- Health & Justice sector
- Armed Forces sector
- Sexual Assault Referral Services (SARCs)
- Children & Young People services
- Domestic Abuse & Sexual Violence
- Learning Disability, Neurodiversity & Autism
- Migrant Health

This Framework can be used by any NHS organisation in England including ICBs, CSUs, NHS Trusts and Foundation Trusts.

II.1.5) Estimated total value

Value excluding VAT: £20,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

NHS England Central Health & Justice team, has an established multi-Provider Framework Agreement for the provision of Lived Experience services and wishes to open a new window (window 2) to allow new providers to apply.

The aim of this framework agreement is to implement a compliant and streamlined route to

market for NHS organisations to facilitate the procurement of a wide range of services relating to procuring lived experience input across:

- Health & Justice sector
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- Migrant Health

This Framework can be used by any NHS organisation in England including ICBs, CSUs, NHS Trusts and Foundation Trusts.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £20,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 February 2026

End date

11 July 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

29 September 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

24 October 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Estimated total value indicated in II.1.5.1 is only an indicative for the entire spent throughout the life of the framework agreement.

Further Framework Windows are anticipated in the future for other specialist sectors. The Commissioner reserves the right to amend or add new lot(s) from time to time to ensure patient needs are met throughout the lifetime of this framework

We cannot guarantee to successful suppliers any business through this framework agreement. Spend and volumes may vary

The framework was originally established under Public Contract Regulations (2015) and as such, PCR rules continue to apply.

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom