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Contract

## **Provision of Management and Support of an IP Connect Private MPLS Service to the EISEC Platform**

Royal Berkshire Fire Authority

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-059378

Procurement identifier (OCID): ocds-h6vhtk-05a15e

Published 24 September 2025, 3:39pm

### **Scope**

### **Description**

TVFCS uses EISEC and AML data to assist with the identification of the location of emergency callers who have used the 999 system to request assistance. EISEC and AML data is captured by BT as part of the 999 system and passed to TVFCS via dedicated EISEC servers, with a dual circuit connection in the primary control at Calcot, and a single circuit connection to the secondary control site in Kidlington.

Data provided by the EISEC server is then passed into the TVFCS Command and Control solution, with the geographical location of the caller consequentially being displayed to Fire Control staff on their mapping display.

The existing BT servers need to be replaced in order to guarantee continuity of service provision as telephony infrastructure migrates away from the PSTN system.

The contract is broken down into a single capital expenditure of £3,500, and an annual charge of £9,500 which includes the provision at both primary and secondary control.

Placing an order for replacement hardware with BT also enters the service into a 5-year

contract for provision of the associated data.

The EISEC contract meets the requirements, set out in the TVFCS Inter Authority Steady State Legal agreements, of a 'TVFCS Contract'. As such, approval was sought and gained at the December meeting of the TVFCS Joint Committee to meet the £3,500 cost of hardware replacement from the TVFCS replacement and renewal capita fund. The annual revenue cost of £9,500 was profiled in the TVFCS revenue budget bid for the 2025/26 financial year and was agreed by all 3 authorities.

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## **Contract 1**

### **Supplier**

- BRITISH TELECOMMUNICATIONS PUBLIC LIMITED COMPANY

### **Contract value**

- £51,000 excluding VAT
- £61,200 including VAT

Below the relevant threshold

### **Date signed**

4 August 2025

### **Contract dates**

- 9 September 2025 to 9 September 2030
- 5 years, 1 day

## **Main procurement category**

Goods

## **CPV classifications**

- 48517000 - IT software package

## **Contract locations**

- UKJ11 - Berkshire

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## **Procedure**

### **Procedure type**

Below threshold - without competition

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## **Supplier**

### **BRITISH TELECOMMUNICATIONS PUBLIC LIMITED COMPANY**

- Companies House: 01800000

- Public Procurement Organisation Number: PRYC-1538-TGMN

1 Braham Street

London

E1 8EE

United Kingdom

Email: [hayley.brown@bt.com](mailto:hayley.brown@bt.com)

Website: <http://www.bt.com>

Region: UKI42 - Tower Hamlets

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## **Contracting authority**

### **Royal Berkshire Fire Authority**

- Public Procurement Organisation Number: PGTB-9133-ZLDZ

Newsham Court

Reading

RG31 7SD

United Kingdom

Email: [procurementenquiries@rbfrs.co.uk](mailto:procurementenquiries@rbfrs.co.uk)

Region: UKJ11 - Berkshire

Organisation type: Public authority - sub-central government